



Institute for Technology & Management

Jointly With

Quality Circle Forum Of India

Mumbai Chapter

Presents International Conference on

“BUSINESS EXCELLENCE IN TURBULENT TIMES”

Venue : Gangadhar Deshmukh Hall, RCF Colony, Chembur,
Mumbai, Maharashtra 400 074

Date: February 18, 2017, Time: 9 am - 5.30pm

EVENT SPONSORS



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BLUE DART



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INTRODUCTION

Managing uncertainty is a new business imperative. Technological incoherence, regulatory disruptions, geopolitical surprises, abrupt swings in consumer tastes or behavior, and several other factors have emerged or intensified in recent years and together conspire to undermine even the most carefully constructed business strategies. For many business leaders, today's economic climate is awash with change – volatile, often unpredictable, and always daunting. How do companies, new or established, prosper in an environment where funding is drying up and bankruptcies are on the rise? How to retain existing customers and attract new ones, when people are inclined to save money than to spend it? Equally important, how do executives ensure their employees remain engaged when they are perplexed about their future? India is looked upon as the fastest growing economy in the world due to various initiatives by the government in manufacturing and service sector. Make in India can be achieved through break through improvement to enhance operational performance and best practices. This International Conference aims to provide inclusive platform to industry practitioners, academicians and students to share new ideas on managing business in turbulent times.

OBJECTIVES

The focus of this conference is to attract innovative and best practices in the field of Business Management. The conference intends to provide a platform for academicians and business leaders to revisit and reconsider how to function and sustain in turbulent times. In particular, the conference aims to:

- Discuss and identify innovative methods which will serve as economic growth engines in the future and will have potential of becoming industry leaders of tomorrow.
- Explore and rethink offerings, markets, business processes, organizational structure to achieve growth.
- Analyze and explore challenges and strategies to achieve business excellence through continuous improvement.
- Identify opportunities, find new market niches, create innovative new offerings, restructure and re-position.

WHO SHOULD ATTEND

- Heads of Plants
- Functional Heads/Managers
- Management Professionals
- Consultants
- Engineers
- Supervisors
- Academicians
- Research Scholars
- Management Students

SPEAKERS

for the International Conference on “Business Excellence In Turbulent Times”

SPEAKERS-DESIGNATION / BRIEF PROFILE & TOPIC	
	<p>Mr. Dilip Piramal Chairman, Dilip Piramal Group, (VIP Industries Ltd.) Chairman of Dilip Piramal Group, DGP Securities Ltd. and Aristocrat Luggage Ltd. Mr. Piramal is an industrialist and has vast and rich experience. He has been the Executive Chairman of VIP Industries Limited since May 15, 2013. Chief Guest</p>
	<p>Mr. P V Rao, MD - PEBS Ltd. (Pennar Engineered Building Systems) Ltd. Civil Engineering Graduate with more than 35 years of experience in Construction industry. Joint Secretary of Pre-Engineered Steel Building Manufacturers Association (PEBMA). He serves as Independent Director on the Board of Calderys India Refractories Ltd and as Additional Non-Executive Director of Pennar Industries Ltd and Pennar Enviro Ltd. Key Note Speaker</p>
	<p>Mr. J C Sekar, CEO & Co-founder ,AcuiZen Technologies,Singapore Mr Sekar seasoned techno-commercial professional with around three decades of international experience in working with and leading teams to deliver a range of services. JC, an alumnus of National University of Singapore, IIT Madras and PSG College of Technology, has experience working in Design, Manufacturing, Quality Assurance, Information Technology, Business Development and Operations. ‘Learning and Development in Turbulent Times’</p>
	<p>Mr. Atul Kulkarni, Director and Head Manufacturing, Retail & Transportation at Atos, India He has over 24 years of industry experience in global organizations having a varied experience in strategic planning, management of vertical, deal solution management, expert community management, program management, systems integration, ERP implementations, IT roadmap and transformation projects. ‘Driving smart business models in Manufacturing industries of the future’</p>
	<p>Mr. Vinay Sharma, MD & Founder, Oilfield Warehouse & Services Ltd. Over all 38 years of experience in Field, Middle & Top Management in various industries viz.Oil & Gas, Steel, Veneer & Agro industry. Co-Chairman- ASSOCHAM National Council on Hydro Carbon for year 2016 ‘Towards Entrepreneurship’</p>



Mr. Srikant Chandratreya,
Vice President PMO (ER) and Business Excellence, Tata Consulting Engineers Ltd.

over 36 years, in various industries and fields. He started his career with Bharat Bijlee Ltd. in 1980 and then moved on to the Tata Group in 1986. He has worked in Tata SSL Limited (now known as Wire Division of Tata Steel), The Tata Power Company Ltd., and Tata Quality Management Services (now known as Tata Business Excellence Group) before joining Tata Consulting Engineers Ltd. in 2013.

Achieving Excellence with hard work and commitment'



Mr. S R Ravichandran

Head Manufacturing at PEBS Pennar,

A thoroughbred steel industry professional with 37yrs experience in Plant Operations, QMS, Business Excellence & Safety.

Achieving Excellence with hard work and commitment'



Mr. Prabir Jha,
Global Chief People Officer, Cipla

served as the Chief Human Resources of Reliance Industries Limited (RIL) and as the Chief Human Resources Officer of Tata Motors Limited. Mr. Jha served as Senior Vice President, Global Chief of Human Resources and Member of the Management Council at Dr. Reddy's Laboratories Ltd. He worked for organizations such as Thermax and Mahindra British Telecom.



Mr. Rajesh Panda,
Founder & CEO – Corporate Gurukul

Founder and CEO of Corporate Gurukul Pte. Ltd., Singapore, a company with a vision of enabling employability, social transformation and integration through value-based education and skills training. His company's vision is of becoming the industry's leading training services provider in 'Global Employability'.



Dr. Mallikarjun G.
General Manager, Reserve Bank Of India, Department of Non-banking regulation.

Having 23 years of experience in Reserve Bank of India handling various areas of work - government account management, public debt management, currency management, non-banking regulation, financial consumer protection through the Banking Ombudsman and as Member of Faculty in Zonal Training Centre. About 1 year in National Bank for Agricultural and Rural Development, Thiruvananthapuram handling project appraisal in Investment Credit Department. Passionate for Consumer protection and promoting financial consumer awareness; and Academics (teaching banking and insurance; and research in these areas).

PANELIST - DESIGNATION / BRIEF PROFILE & TOPIC



Mr. Tulsi Tawari
CEO & Strategist

With over 30 years of work-experience (USA and India), Tulsi's exposure covers diverse technologies and industries -mitigation approaches and innovative original tools such as HR-Print™ Quality-Time-Quotient (QtQ) © etc. Tulsi's famous book published in 2012, titled Creation of Wealth vs Transfer of Wealth (CoW vs ToW) - discusses strategies for future-growth of global economy.



Mr. Subhash Mukherjee
MD, Q FACTOR Consulting Pvt. Ltd.

Lead Auditor and Lead Trainer for Environment, Quality, OH&S, SA. Have working exposure in Europe, USA, Africa and South East Asia. Consulted & mentored well over 500 Indian and International clients. Presently Engaged in Full time consulting and mentoring for various International standards, International awards like Sword of honour, British Safety Council awards,



Mr. Mohammed Hussain Shaikh,
Director, Pravesh Seafood Pvt. Ltd.

Has experience of more than 16 years in finance and Costing and expert in Foreign trade policy.



Mr. Arvind Bodhankar
Chief Sustainability Officer, Tata Motors

Professional with 27+ yrs of experience in different industries Arvind is very active in Sustainability & Safety forums and is on the governing council/advisory board of various organizations like ASSE, CII, Global HSE, CASI, SIAM/SAFE, IBBI. He was a CII, DISH, SIAM/SAFE nominee on the panel that advised Govt. on framing various regulations.



Mr. Pramod Sadarjoshi, Sr Director - HCM Strategy & Transformation, Asia Pacific, Oracle India

Mr. Pramod Sadarjoshi has also served as Management Consulting - People & Change Advisory of KPMG Advisory Services Pvt. Ltd., he also served as executive director - human resources -JP Morgan chase and various organization.

He is driven by a passion to create & add value to people & organizations Specifically his key accomplishments have been in the domains of Business - HR synergies, Change Management, OD interventions, HR systems, Leadership Development, coaching interventions (has coached approximately 15 CEOs & about 60 CXO level executives.



Mr. Sapan Bardhan,
CEO Bardhan Associates, Director, MABEC

Moderator Panel discussion

A TQM Practitioner, trained in USA) and also on TPM by AOTS, Japan. Assessor, Strategist, Coach & Motivator Organisation Development.

Young Entrepreneurs /CEO Panel discussion-
Theme: Business Excellence in Turbulent times'

PRE- CONFERENCE WORKSHOPS

February 17, 2017

Venue : 25 & 26, Institutional Area, Sector 1, Kharghar, Navi Mumbai 410 210

As part of the conference, thematic workshops will be organized on **February 17, 2017 from 9.30am to 5.30pm**. These workshops will provide an opportunity to explore relevant topics in sub themes of the conference. The workshop participants will have the privilege to attend the conference, avail opportunities for networking with industry representatives, prominent speakers and scholars. Participants will be allowed to attend any workshops of their choice during the course of day.

Participants will get ITM QCFI Workshop Certificate.

The workshop details are as follows:

Sr. No.	Subtheme	Title of the Workshop	Resource Person
1.	Marketing Management	Strategic Media Planning & Buying	Prof. Josraj Arakkal
2.	Human Resources Management	Competency Framework and Mapping Workshop	Prof. Ruchi Gautam
3.	International Business & Trade (Economics)	Behavioral Economics for the Academia and the Corporate Professionals	Prof. Manisha Rajadhyaksha
4.	Retail Marketing Management	Sales Training	Prof. Mandar Madhukar Ghadge
5.	Finance	Management of Personal Finance in the VUCA world.	Prof. Sanjay Sinha CA Pinky Agarwal
6.	General Management	Health Shoot Up	Prof. Arjun Naik Prof. Shrilaja Palur
7.	Information Technology & Entrepreneurship	Business Analytics – A Big Contribution to Today’s Business	Prof. Kalpana S. Kumaran Prof. Sudipto Chakraborty

8.	Financial Markets	Basics of Equity Trading – Live the Trading Room	Prof. Sharadkumar Jha Prof. Krupesh Thakkar
9.	Operation Management	Business Excellence Through Innovation	Prof. BVR Murty
10.	Business Excellence	Enhancing Overall Plant Effectiveness through Loss/ Cost Mapping. Asset Reliability-A key enabler to Manufacturing Excellence	Mr. Rajendra Potdar Mr. Jitendra Malhotra
11.	Business Excellence	Quality Circle –A tool for enhancing the operational Excellence. Sustenance of QC Circle movement.	Mr. K. B Bharati Mr. S S. Patankar
12.	Business Excellence	Identification of Training Needs - a Risk Based Thinking & evaluation of effectiveness. Breakthrough Improvements through Value Engineering Blooming In Turbulent Business Environment : Sustainable Lean Implementation	Mr. Sapan Bardhan Dr. Jagdish Jadhav

For participants who would like to register only for the workshop, the fees for workshops will be as follows:

Faculty Members, ITM Alumni & Students, QCFI Members - Rs. 500/-
Corporate Delegates - Rs. 1,000/-

CONFERENCE COMMITTEE

Chief Patron	Dr. P.V. Ramana	
Patron	Prof. Nitin Putcha	Prof. RSS Mani
Advisory Council	Dr. Lakshmi Mohan	Mr. D. K. Srivastava
	Prof. BVR Murty	Mr. K. B. Bharati
	Dr. Saritprava Das	Dr. C.S. Adhikari
	Dr. Veni Nair	Dr. Shariq Nisar
	Dr. Jyotirmoy Dasgupta	
Core Committee	Prof. Sanjay Sinha	Mr. S. K. Bardhan
	Dr. Snigdharani Mishra	Mr. R. S. Potdar
		Mr. S.S. Patankar
Convener	Prof. Neena Nanda	Prof. Geetanjali Pinto
Co-Convener	Prof. Kalpana Kumaran	Prof. Rachana Nigam
	Dr. Deepa Nair	Prof. Krupesh Thakkar
	Dr. Latha Sreeram	Dr. Sapna Modi
	Dr. Sankalp Srivastava	Prof. Shweta Kishore

ABOUT ITM

Institute for Technology & Management (ITM), a premier institution, accredited by NBA, AICTE & AIU, has academic collaboration with Southern New Hampshire University (USA), Chartered Institute for Securities & Investment (UK), University of Denver (USA), Queen Margaret University (UK), Group ESSCA (France), EM Normandy (France), Georgia State University (USA) and the University of Reading (UK) and many more. Recent National B-School rankings have placed ITM among the best in India. Founded in 1991, with the mission of providing higher education in management and technology, ITM group has today grown tremendously in size and recognition with thousands of Alumni and over 5500 students enrolled in its programs offered at campuses on pan India basis. With the able support of its experienced full time and visiting faculty members to give students the vital global edge, ITM is steadily moving towards fulfilling its vision of becoming a global leader in professional education. The mission is to impart futuristic and comprehensive education of global standards with a high sense of discipline and social relevance in a serene and invigorating environment.

ABOUT QCFI

Quality Circle Forum of India (QCFI) is a national body formed under societies act, was established in the year 1982 by Quality practitioners to propagate Quality Circle Philosophy in India, with its Head Quarters at Secunderabad. At present, there are 30 chapters/ subchapters & Quality Centers spread across the length and breadth of the country with large institutional and individual membership. This National Body represents India 13-Nation International Committee set up to organize International Convention on Quality Concepts, every year. This national body organizes National/ International Conventions & Conclaves, workshops, specialized trainings on Quality Concepts and does 5S certification in association with Union of Japanese Scientists & Engineers (JUSE) .

QCFI Mumbai Chapter,

Formed in June, 1986, to which we belong in one of the most vibrant, innovative & leading chapters serving the industries and service sectors by conducting training and implementing the various Quality concepts for last 30 years. Mumbai Chapter is dynamically adjusting to the changing needs of the industries and serves them in a need based manner. We have a large pool of experienced & expert faculties, who were earlier working with the leading organizations and were actually practicing these concepts.

QCFI Thane Sub Chapter

The subchapter formed on 27th December, 2014 as an extension of Mumbai Chapter to propagate quality concepts in industries in Thane and Phalghar districts near Mumbai.

QCFI Expertise – Conduct training and get associated further for continuing support to organizations through guidance / reviews and audits to achieve the desired quality leading to total customer satisfaction. A step towards Performance Excellence.

QCFI undertakes training and subsequent handholding for the following Quality Concepts to ensure the effectiveness of these concepts in enhancing performance excellence of organizations.

- Quality Circles
- Lean Quality Circles
- Workplace Management through ' 5 S '
- Kaizen & Poka Yoke
- Total Productive Maintenance
- Total Quality Management
- Value Engineering
- Six Sigma
- Quality Management Systems

REGISTRATION FEE FOR CONFERENCE

Payment towards registration is non-refundable and non-transferable.

Category	Participants from India	Participants from other countries (USD)
Corporate Delegates	INR 2500	\$ 100
Faculty / Research Scholars / QCFI Members	INR 1500	\$ 50
ITM Alumni	INR 500	\$ 20
Students	INR 500	\$ 20

Registration fee includes technical sessions, conference kit and lunch / tea.

Mode of payment

- Registration fees in Cheque / Demand Draft should be made in favour of “**Institute for Technology and Management**” payable at Mumbai.
- Following are the details for online payment through NEFT:

Beneficiary Name: Institute for Technology and Management Trust

Beneficiary Bank Name: ICICI Bank limited

Beneficiary Bank Address: Shree Ganesh C.H.S., Shop No.14,15,16, Plot-9, Sec-1, Vashi, Navi Mumbai - 400703.

Beneficiary Branch Name: Vashi Branch

Beneficiary Account No.: 015101026740

Beneficiary RTGS/IFSC Code: ICIC0000151

Beneficiary Account Type.: Saving Account.

Incase of online payment, you are requested to send a screen shot of the payment along with transaction id and all other details of payment through email to **icbett2017@itm.edu**.

CONTACT DETAILS :

Mr. Jaising Kale: 81081 19017, 022 284 70479; **Email:** qcfimc@yahoo.co.in

Ms. Neena Nanda 09820926977, **Geetanjali Pinto:** 09820936816

Email: icbett2017@itm.edu

Website: www.itm.edu/ICBETT2017

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