



संवाद

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From the Desk of Chairman

QCFL Mumbai Chapter - Inspiring Quality as way of Life

Friends,



The last quarter — July to September 2025 — was vibrant and eventful, filled with major activities ranging from the Safety Workshop and Annual General Meeting to the intense preparations for our 39th Annual Chapter Convention held in both physical and virtual modes. Alongside these, we also continued our regular training programs and CSR initiatives.

I deeply appreciate the sincere efforts of my Council colleagues and office staff and extend special thanks to RCF Management for their wholehearted support in hosting both the Safety Workshop and AGM 2025.

CCQC-2025: A Landmark Achievement

The 39th Chapter Convention on Quality Concepts (CCQC-2025) was successfully organized on 27th and 28th September 2025 at Zaverben Popatlal Hall and Rashtriya Shala, Ghatkopar (East), followed by virtual presentations from 8th to 13th October.

The convention showed inspiring presentations from Quality Circle (QC) and Other Concept (OC) teams across 73 organizations, all reflecting this year's theme —

“Quality Concepts for Atma Nirbhar Viksit Bharat.”

This year's convention saw a record participation — **431 teams and nearly 1800 participants — the highest ever in the Mumbai Chapter's four-decade history.** This outstanding milestone is a result of teamwork, dedication, and passion demonstrated by every member involved. My heartfelt appreciation to all!

Innovations and Highlights

This year, we introduced several improvements in the way CCQC was conducted.

The Inaugural Session, scheduled in the afternoon, witnessed a packed auditorium with enthusiastic participation. Despite heavy rains disrupting the morning sessions, the spirit of our participants remained high. Release of QCFL Mumbai documentary, Separate presentation for ladies' teams and evaluation by Ladies judges, Model competition, Participation of Home 5S teams, Free book counter, Life membership drive, Felicitations of life members for their outstanding



achievements and Live You Tube coverage.

A major highlight was the fun-filled and learning-oriented event,

“**Kaun Banega Quality Champion (KBQC) – 2025**”, which continues to grow as a unique and engaging platform blending knowledge, excitement, and entertainment.

Team Lakshya (Mukand Ltd) emerged as the Winner, and **Team Champion (Exide Industries)** as the Runner-up. My congratulations to both teams for their outstanding performance.

Inaugural Session

The inaugural ceremony featured an entertaining cultural performance, followed by a welcome address by the Chairman, felicitation of Dr. Jagdish Jadhav, release of the Mumbai Chapter documentary, and inspiring addresses by the Chief Guest and other dignitaries.

In my welcome speech, I emphasized that this year’s theme truly resonates with the changing global scenario and the aspirations of our nation — not just relevant, but essential for the times we live in. India’s path to becoming **Atmanirbhar** (self-reliant) demands **world-class** products, services, and innovations. This 39th Convention is not just an event — it is a **pledge**.

Let us commit:

- To **strengthen the quality culture** in every organization,
- To **implementing more Quality Concepts**, and
- To making every employee a **Quality Champion**.

Because a truly **Atma Nirbhar Bharat** must be built with **bricks of quality**.

The Chief Guest, Mr. Arun Krishnan, Vice President (Outsourcing & Plant Operations – CEAT Ltd, Mumbai), inaugurated the convention by lighting the lamp. He shared valuable insights from CEAT’s TQM journey that culminated in the company achieving both the Deming Award and the Grand Deming Award — a rare and proud distinction.

Mr. Krishnan highlighted that customer satisfaction, quality in design, and working with passion are vital to sustain excellence in today’s competitive environment.

We were also graced by the presence of Mr. Avinash Mishra, President, QCFL, and Mr. D.K. Srivastava, Executive Director, QCFL thru video. Both congratulated the Mumbai Chapter for its consistent performance and conveyed best wishes for the success of the convention. Mr. Srivastava also encouraged participation in the upcoming International Convention at Dubai in November 2025 and shared valuable tips for case study presentations.

Felicitations and Film Release

The Chapter had the honour of felicitating Dr. Jagdish Jadhav, Life Member, QCFL and Professor at Somaiya Engineering College, for his world record achievement of authoring and launching ten books on diverse topics on World Book Day 2023. His contribution to education and quality movement was applauded by all.

Mr. Krishnan also inaugurated and released the Mumbai Chapter Documentary Film, which vividly showcased QCFL’s legacy and the Chapter’s ongoing initiatives to promote Operational and Business Excellence. The film received a thunderous round of applause from the audience.



Closing Ceremony and Acknowledgements

The two-day event concluded with the Prize Distribution Function, celebrating winners of QC & OC presentations, KBQC, poster, poem, slogan, essay, and model exhibition competitions, as well as Best QC and Best OC awards.

Mr. S.S. Patankar, Vice Chairman, proposed the Vote of Thanks for all whose cooperation and support made this event successful and memorable. Mr. Henry Samuel, Joint Secretary, compered the inaugural function with remarkable professionalism.

The convention concluded with the National Anthem, marking the end of yet another successful and memorable event for QCFI Mumbai Chapter.

I extend my warm Dussehra and Diwali greetings to all QCFI Board Members, HQ Staff, Council Colleagues, Office Staff, and Coordinators from participating organizations. Let us continue our journey of excellence with renewed energy and commitment.

Excellence is our promise and QCFI Mumbai is your guarantee!

Stay Safe, Stay Healthy and Stay with QCFI!!!

With best regards,

- K. B. Bharati

Chairman, QCFI Mumbai Chapter

SAFETY WORKSHOP

Organised by Quality Circle Forum of India,
Mumbai Chapter - Inspiring Quality as a way of life

Quality Circle Forum of India, Mumbai Chapter - Inspiring Quality as a way of life, a dynamic and progressive Chapter hosted a full day Safety Workshop on Saturday, the 26th July, 2025 at the Corporate Management Development Centre (CMDC), RCF Ltd, Trombay. The Theme of the Workshop was, “**Prevent, Protect, Respond: Mastering Workplace Safety Practices**”. The workshop started with a prayer in which all participated.

Mr. Henry Samuel, Jt. Secretary, welcomed the Chief Guest, eminent speakers, Governing Council members, invitees and teams and delegates from various organisations. He shared a short Safety contact and how safety could be followed during the workshop itself in any emergency condition, evacuation procedure and emergency assembly point. He briefed all participants about day's program, venue and safety rules with cleanliness to be observed throughout the Day.



Mr. K.B. Bharati, Chairman, Mumbai Chapter welcomed the Chief Guest, eminent speakers, Governing Council members, invitees and teams from various organisations. He delivered most encouraging and thoughtful speech. He said, attending Safety Workshop is a valuable opportunity to enhance our standing of safety practices and to foster a culture of vigilance and responsibility. He further said “Safety is not about following rules, it’s about developing a mindset that prioritises wellbeing and takes responsibility for our own actions and safety of other, let safety not be a one-day focus but an everyday commitment”.



Mr. Devendra Dafe, General Manager (HSE/SGP/GTC), RCF Ltd, who was the chief guest inaugurated the Workshop by lighting the lamp. Mr. KB Bharati, Chairman, Mumbai Chapter and Governing Council members on the dais graced the occasion. In his inaugural speech, he said “Safety is just not a slogan, but it has a deep meaning in itself”. It transforms work places and helps create better work environment. He presented meaningful analysis of the Workshop Theme: Prevent, Protect & Respond: Mastering Workplace Safety Practices. He also said, leadership role is very important in fostering a strong safety culture by actively participating, communicating safety expectations and encouraging employee involvement. Bypassing safety measures, can lead to accidents, injuries and damage to equipment and property. Safety changes mind-set significantly, improves employee morale. They feel more focussed and less stressed and get more engaged in their work.

Planarly Session: Six Eminent speakers presented Papers on Safety related topics. Mr. Harshal Pradhan, Director, Mabec and QCFI Life member, chaired the plenary session. He introduced the eminent speakers to the audience, with topics as follows;

- Mr. Uday Kamat – Safety Culture Assessment
- Mr. A.K. Kulkarni – Factories Act & Safety Provisions
- Dr. Pushpender Handa – Managing Medical Emergencies in Industries
- Mr. Dinesh Parab – Effective Implementation of HIRA
- Mr. Kishan Singh Kathayat – Safe Transportation of Hazardous Chemicals

Safety in relation to different topics and areas with their wide and long experience of the speakers were shared. These included information and knowledge of some latest and astonishing facts. The practical requirements for Safety in any organisation were highlighted with prevalent rules and policies.



Panel Discussion: The afternoon session began with Panel discussion. This was chaired by Mr. Sapan Bardhan, Ex GC member. Thought provoking Planarly Session left participants with a number of queries. Panel discussion encouraged open dialogues between audience and panellists, who provided answers to most critical problems related to Safety Management in organisations. The discussion turned interesting when it concluded with “Safety SOPs – A Ritual or a Culture”.

Safety Team Presentation: Six teams from M/s. RCF Ltd, Trombay, Emami, Castrol & BAJEL Ltd presented case studies on Safety Workshop theme. The juries comprised of Mr. Jayant Malshe, Mr. Jothider Ahluwalia and Mr. Nityanand Parulekar. They evaluated the case study presentations and announced Runner up and Winner as follows:

- Runner up – Saksham team of Bajel Projects Ltd.
- Winner – Bagging and Material Handling Team of RCF Ltd.

Valedictory Session: Mr. K.B. Bharati and jury members presented the trophies to respective teams. Eminent speakers, who presented Papers on Safety were also felicitated. This was followed by awards to winners of Poster, Poem, Slogan and Essay competition, at the hands of Governing council Members. These winning entries also remained displayed in the hall as an encouragement and for information to all.

Mr. Jotinder Ahluwalia summarised the views expressed during the day and also shared important tips to the Safety team, who presented. He then thanked all the guest organisers and participants for the success of the workshop.

39th Annual General Meeting - 2025

Mr. Henry Samuel, Jt. Secretary welcomed the members present at 5:00 pm and announced that dut to lack of quorum, the AGM will be reconvened at 5:30 pm at same venue.



Mr. K B Bharati, Chairman, QCFI, Mubai Chapter welcomed all members present at 5:30 pm and reviewed 2024-2025 events and activities. He appreciated the fine work done by Governing Council Members in various fields and particularly preparing excellent Annual Report for 2024 – 2025. He also appreciated the services by Mr. Subhsh Mahadeshwar, Executive Office Administrator, Ms. Pratibha Malpekar and Mr. Ravi Mahadalkar, auditor, for support leading to tally entries, audit etc. and of course support by QCFI staff in general and by CA Ravi Kumar in particular, from time to time.

Chairman also thanked Management of RCF Trombay, for providing their Corporate Management Development Centre for organizing the meeting will all needed support.

Mr. Henry Samuel, Jt. Secretary again welcomed the members and conducted the meeting proceedings as per agenda. He read out minutes of the AGM held on 13th July 2024,



Annual Report 2024 – 2025 with the help of ppts. Mr. Arun Tathare, Hon. Treasurer, presented highlights of the Audit Report and Balance Sheet for 2024-2025.

The minutes of the last AGM and Balance Sheet 2024-2025 were adopted and approved unanimously by the members by raising of hands.

The House empowered the Managing Council to appoint Auditors for the year 2025-2026 and fix their remuneration.

Open House Discussion:

There were queries from members and valuable suggestions. These were answered by Chairman and Secretary appropriately.

The AGM ended with vote of thanks by Mr. Vijay Lad, Secretary. He thanked to all members for their participation and valuable suggestions. The AGM ended with National Anthem.

DISHA's 13th Program A KNOWLEDGE SHARING PROGRAMME Workshop on Self Development

'DISHA', is a Programme, free of charge, started by QCFI, Mumbai Chapter in view of sharing useful knowledge with its Life/institutional members on regular basis. This is held quarterly once for 1-2 hours at a suitable venue in the evening.

Twelve such successful programmes have been held till date on the topics below;

1. Know yourself
2. Stress management with hypnotic meditation
3. Perfect diet – key to health
4. Effective financial planning
5. Unfolding success
6. Achieving business excellence through personal enrichment
7. Cost reduction through cost of quality
8. Virtual exposure program on four Quality Concepts - Kaizen, PokaYoke, SMED and Low- Cost Automation
9. Covid-19 and mental health by time
10. Online meditation course for health, wealth and happiness
11. Innovations in Automobiles
12. Vastu Shastra for Quality Living

This time it's our pleasure to hold the 13th Disha Program with the title, 'Workshop on Self Development'. This program was organized by QCFI, Mumbai Chapter at CMD Hall, of RCF Ltd. Trombay, Mumbai on 26th July 2025. The program was attended by Guests, Invites and life members of QCFI, Mumbai Chapter. The topic was Self Development.



Senior Governing Member, Shri. SR Pandey, the faculty of workshop, he explained the ingredients of Self Development as a Knowledge Change, Passion, Dreams and Belief. The examples quoted by him during the presentation and detailed explanation were highly appreciated by the audience. The audience enjoyed the program for its usefulness in practical application and appreciated the organizers for organizing such an important program and requested for continuity of more such programs.

The minutes of the last AGM and Balance Sheet 2024-2025 were adopted and approved unanimously by the members by raising of hands.

The House empowered the Managing Council to appoint Auditors for the year 2025-2026 and fix their remuneration.

Open House Discussion:

There were queries from members and valuable suggestions. These were answered by Chairman and Secretary appropriately.

The AGM ended with vote of thanks by Mr. Vijay Lad, Secretary. He thanked to all members for their participation and valuable suggestions. The AGM ended with National Anthem.

QCFI Mumbai Chapter Hosts 39th Chapter Convention on Quality Concepts

The **39th Chapter Convention on Quality Concepts (CCQC-2025)** was successfully organized by the **Quality Circle Forum of India (QCFI), Mumbai Chapter** on **27th and 28th September 2025** at Zaverben Popatlal Hall, Rashtriya Shala, Ghatkopar (East). The event witnessed enthusiastic participation from Quality Circle (QC) and Other Concept (OC) teams representing diverse industries, centred around the inspiring theme: **“Quality Concepts for Atma Nirbhar Viksit Bharat.”**

258 case studies from 73 organizations were participated physical and virtual platforms of this mega event. For the benefit of teams that could not attend physically, the convention was also conducted **virtually from 8th to 13th October 2025** seemed never ending. **173 teams registered their participation virtual presentations.** These included technical as well as presentation of projects from college students and 5S@Home presenters included officers, staff, teachers as well as housewives who were presenting online for the first time. The excitement and happiness with confidence knew no bounds.

Inauguration Ceremony:

Chief Guest, Mr. Arun Krishnan, Vice President (Outsourcing & Plant Operations), CEAT Ltd., inaugurated the afternoon session by lighting the lamp, joined by Mr. K B Bharati (Chairman), Mr. SS Patankar (Vice Chairman), Mr. RS Potdar (Vice Chairman), Mr. VK Lad (Secretary) and Mr. H Samuel (Joint Secretary).



Mr. KB Bharati, Chairman, QCFI Mumbai Chapter, welcomed dignitaries, award recipients, Invitees, Judges and delegates and presented the chapter's achievements, highlighting activities, awards, Retreat 2025 and AGM 2024 – 25.

Chief Guest, Mr. Arun Krishnan, Vice President (Outsourcing & Plant Operations), CEAT Ltd., inaugurated the afternoon session by lighting the lamp. He emphasised the importance of passion-driven quality, customer satisfaction, and shared CEAT Ltd.'s Deming Award journey.

In this inaugural ceremony Mumbai Chapter's new documentary film was launched with the hands of Chief Guest Mr. Arun Krishnan.

Special Felicitation: Dr. Jagdish Jadhav, QCFI Life Member and Professor, Somaiya Engineering College, was honoured for his extraordinary achievement of authoring and launching ten books on diverse topics in a single day (World Book Day 2023).



QCFI Leadership Messages: Mr. Avinash Mishra, President, QCFI and Mr. D.K. Srivastava, Executive Director, QCFI conveyed their best wishes to the Mumbai Chapter and shared guidance for NCQC 2025 through video messages.

Inaugural session was concluded with the vote of thanks by Mr. S.S. Patankar, Vice Chairman, expressing gratitude to the Chief Guest, dignitaries, judges, teams, and volunteers. Mr. Henry Samuel, Jt. Secretary, compered this session.

This was followed by a guidance session for judges and hall coordinators by Vice Chairman, Mr. S.S. Patankar. Presentations then commenced across 13 parallel halls.

Kaun Banega Quality Champion (KBQC) 2025:

KBQC has become one of the highlights of CCQC. This year, 11 teams participated in the written round, all receiving the "Quality Champion – Certificate of Merit." The top four teams — Adani Electricity, Exide Industries, and Mukand Ltd — advanced to the grand finale. All finalists were honoured with the "Quality Champion – Certificate of Excellence."



The finale, conducted by Quiz Master Mr. Jotinder Ahluwalia, GC Member, was based on the popular format Kaun Banega Crorepati. Mukand Ltd (Team Lakshya) emerged as the Winner, while Exide Industries (Team Champion) was the Runner-up.



Organisation & Acknowledgements:

The two-day convention was smoothly managed with:

- A registration counter equipped with first aid facilities.
- Dedicated counters for QCFI book sales, free distribution of QCFI publications, and QCFI Life Membership at 50% discount.
- Support from volunteers, hall managers, vendors, and school staff.

QCFI, Mumbai Chapter with its Council members extends heartfelt thanks to all volunteers — especially Mr. Mahadeshwar and Mrs. Pratibha — for their tireless efforts, as well as to Mrs. Dave (School Administration), Mr. Shewale (Hall Manager), vendors, and support staff.

There was live media coverage on YouTube of the convention for all those who had not been able to attend due to limitations.

Closing:

The convention concluded with the vote of thanks by Mr. S.S. Patankar, Vice Chairman, expressing gratitude to the Chief Guest, dignitaries, judges, teams, and volunteers. Mr. Henry Samuel, Jt. Secretary, compered the two-day sessions, enriching them with quality quotes and knowledge inputs. The event concluded with the National Anthem.

Participation Highlights:

- **Number of organizations:** 73
- **Number of teams:** 431
- **Number of Participants:** 1405 (Physical) & 400 (Virtual) i.e. Total 1805

Special Features of the Convention:

1. Record number of organizational participations
2. Record number of QC and OC team presentations
3. Release and launch of the **QCFI, Mumbai Chapter Documentary**
4. Introduction of a unique quiz competition — **“Kaun Banega Quality Champion”**



5. **Poetry, Slogan, Poster, and Essay** competitions
6. **Model competition** conducted on both days
7. **Special Life Membership drive**
8. **Exclusive Ladies' presentations** evaluated by an all-women panel of judges in a separate hall
9. **College student participation**, promoting quality awareness among youth
10. **Record participation in 5S@Home**, ranging from homemakers in slums to Vice Presidents of reputed organizations
11. **Felicitation of Life Members** for their exemplary contributions to society
12. **Free book counter** for all participants
13. **Follow-up, feedback, and responses** received from guests, organizers, and participants highlighting the convention's success and positive impact
14. **Live media coverage on YouTube**, ensuring wider reach and real-time engagement

The convention proved to be a **benchmark event**, breaking previous records and being conducted in the **most professional manner, with flawless execution throughout**.

Chapter Convention on Quality Concept-2025 (Virtual):

Preparation for the virtual competition was already underway during the Physical Convention and took speed immediately. The marathon of presentations conducted from 8th to 13th October 2025 seemed never ending. These included technical as well as presentation of projects from college students and 5S@Home. 100+ 5S@Home presenters included officers, staff, teachers as well as housewives who were presenting online for the first time. The excitement and happiness with confidence knew no bounds.

This convention has brought a wonderful change in the mindset and attitude of families towards the Home 5S Movement; it was indeed a herculean task, and constant motivation, warmth, and encouragement to team presenting truly made all the difference.

Special appearance:

We were privileged to have Shri. Sameet Gaikwad, Vice President (Commercial) of JSW Port made a special appearance during the session. Another privilege was of having Smt. Chaitali, Dy. General Manager of Godrej Construction. They personally led their team by presenting their own 5S@Home case, setting an inspiring example of leadership in action.

At a time when many senior executives tend to delegate such initiatives to their PAs, secretaries, or junior staff, officers like Shri. Gaikwad and Smt. Chaitali stand out as true leaders who embody the spirit of involvement by leading from the front.

A total of 101 5S@Home presentations from varied section of the society participated in the session. Presentation of 9 projects as case studies by college students was also an attraction of the Virtual competition. All these made the program a resounding success.

The session began with a warm welcome note by our Chairman, Shri. Bharati Sir, and concluded with a thoughtful review note by different council members on each day. Review, response, suggestion and feedback were also taken at the end of each session from Management personals attending the session on each day. All these sessions were completed with Smooth and effective coordination by Shri. Mahadeshwar and anchoring by Shri. Henry Samuel.



HIGHLIGHTS OF 39TH CHAPTER CONVENTION 2025



A Heartfelt Appreciation: Mahavir International Panvel Center's Felicitation Ceremony



Mahavir International Panvel Centre recently organized a felicitation ceremony to honor Mr. Henry Samuel, Joint Secretary of QCFI Mumbai Chapter, for his outstanding contributions to the elimination of single-use plastics under the "Kapde Ki Thaili Meri Saheli" campaign. Through his tireless efforts and meticulous coordination, over 26 awareness programs were successfully conducted, inspiring countless individuals to adopt sustainable practices.

A Commitment to Sustainability



Mahavir International Panvel Centre recognized and applauded Mr. Henry Samuel and the entire QCFI team for their invaluable contribution to this noble cause. Their commitment to reducing plastic usage and promoting eco-friendly alternatives is a beacon of hope for a greener, more sustainable future.

Honouring Pioneers of Change



Mahavir International Panvel Centre also felicitated Dr. Raama Bhosale, Dr. Ujwala Done, and the students of Govt. College of Education, Panvel, for their outstanding efforts in driving a wave of sustainability through education and awareness. With unwavering commitment, they have successfully conducted over 75 awareness programs on "Elimination of Single-Use Plastics - Kapde Ki Thaili Meri Saheli", inspiring a generation to adopt eco-friendly practices and make a tangible difference in their communities.

Research Report

The college's publication of a research report on the elimination of single-use plastics is a testament to their dedication to this noble cause. This comprehensive document will undoubtedly serve as a valuable resource for educators, researchers, and policymakers working towards a plastic-free future.

New Leadership

Mr. Rajendra Potdar was sworn in as the Chairman of Mahavir International, Panvel Center, with dignitaries from Mumbai and Navi Mumbai in attendance.



Oath ceremony was attended by distinguished people from Mumbai and Navi Mumbai. Prominent attendees include Mr K B Bharati, Chairnan QCFI Mumbai, Mr S S Patankar, Vice Chairman QCFI Mumbai, Mr Henry Samuel, Jt. Secretary QCFI Mumbai, Dr Gune, Renowned Surgeon , Dr Shubhda Neel, Vir Ghanshamnath Modi, Chairman, Mahavir International Mumbai, Mr Prashant Dongre, Asst Director DVET, Gov. of Maharashtra.

Every one presented in this occasion extended Best wishes to Mr Potdar .On behalf of QCFI Mumbai Chapter, Mr. K B Bharati, Mr. S S Patankar felicitated Mr. Rajendra Potdar and gave Best wishes for his tenure 2025-27.

Mr. Potdar outlined thanked all for their support and he explained his vision for the future, focusing on initiatives such as:

Samarth Bharat Skill Centre Development: Empowering individuals with skills that enhance employability and contribute to community development.

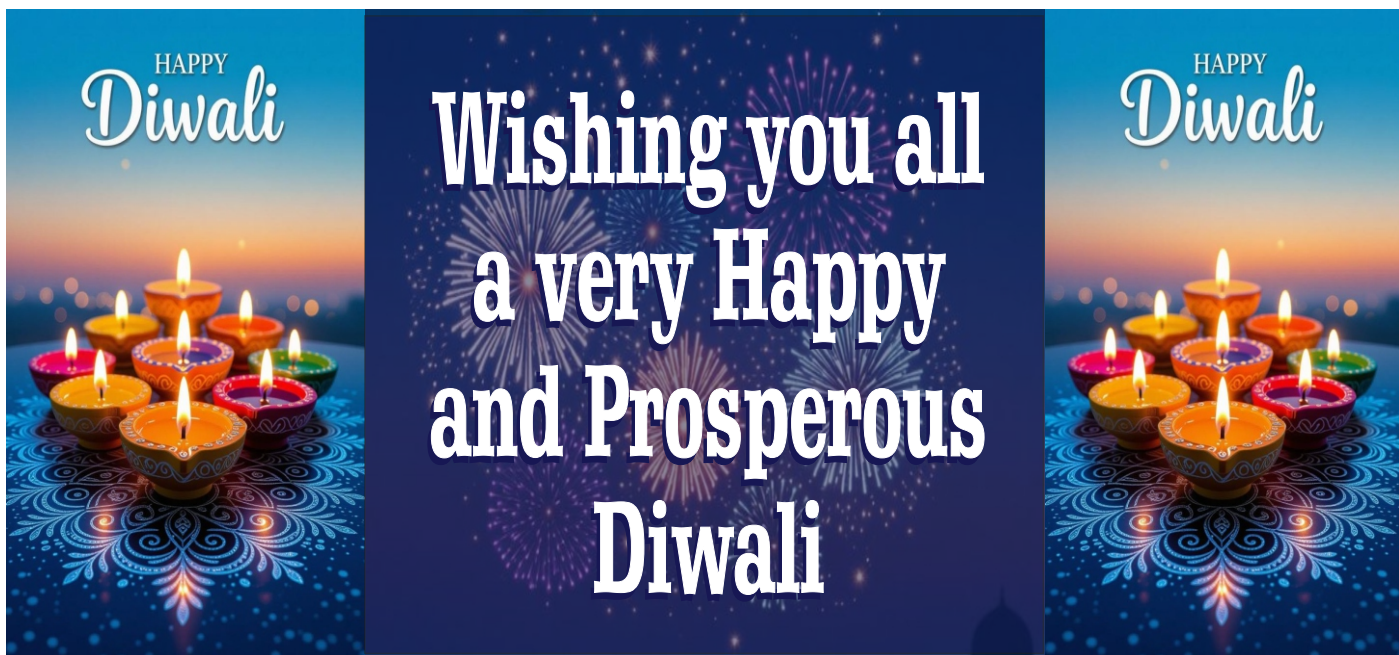
Establishing Individual Social Responsibility (ISR): Promoting a culture of giving back and social responsibility among individuals in Panvel and beyond.

Education and Training Support: Continuing support for education and skill development, particularly at the B.Ed. College, to empower the next generation.

Greenery and Environment Protection: Initiatives to promote greenery, water conservation, and environmental protection, ensuring a sustainable future for our community.

Health and Wellness: Organizing Arogya blood donation camps, medical camps, and other health-related initiatives to improve community health and well-being.

Mr. Potdar urged everyone to join him in this journey of service and compassion, embodying the spirit of Mahavir International's Individual Social Responsibility.



39th National Convention on Quality Concepts

39th
**NATIONAL CONVENTION ON
QUALITY CONCEPTS**

Date: 19th to 22nd Dec '25 Venue: GLBITM, Greater Noida, U.P.

Theme:
" Quality Concepts for
ATMANIRBHAR
VIKSIT BHARAT " 

Organised by :
क्वालिटी सर्किल फोरम ऑफ इण्डिया
Quality Circle Forum of India

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