PARTICIPATION FOR PROGRESS
अभ्युदया य सहभागिता

संवाद

साथ बढ़े समृद्धी की ओर ...

A Quarterly Bulletin of
Quality Circle Foum of India - Mumbai Chapter

Volume # V | Issue : 1 | An ISO 9001 : 2015 Certified Chapter | Jan - Mar - 2018

Editorial Board

J. S. Malshe
V. K. Lad
A. D. Kulkarni

Managing Council

K. B. Bharati
Chairman
P. S. Mashelkar
Vice Chairman
S. S. Patankar
Vice Chairman
J. S. Malshe
Secretary
V. K. Lad
Jt. Secretary
G. B. Thatte
Treasurer

Council Members

K. G. Kothari
H. S. Samuel
R. S. Potdar
A. D. Kulkarni
S. R. Pandey
V. H. Soman

From the Desk of Chairman

It gives me immense pleasure to inform you that we have just completed one more successful financial year 2017-18. We have done very well in almost all spheres of the activities. The result of the same was the “Best Chapter Award" bestowed to our chapter during the National Convention at Mysuru. I take this opportunity to thank and congratulate you all for the support, involvement and encouragement given throughout, for making our chapter most vibrant, innovative and leading Chapter.

During the year, we have done exceedingly well in getting training assignments from various leading organisations. The icing on the cake was the international assignment on Quality Circles from M/s Linxin & Smartrack Technologies Bangkok, Thailand.

During the last quarter, one of our member organizations, RCF Trombay celebrated Silver jubilee convention on Quality Concepts, a major milestone in history in their journey towards excellence. A unique feature for any organisation to feel proud of. The 25th annual convention is the hallmark of their commitment for continually moving towards achieving the Performance & Business Excellence. The success of this achievement may be attributed to the management of RCF for their belief in this methodology, visible support along with dedication and commitment of the entire workforce. QCFI Mumbai feels proud & privileged for our association with them for almost 30 years. This convention will set an example for other organisations and create a Benchmark. On behalf of QCFI we congratulate RCF Ltd for their exemplary achievement.

In the recently concluded Retreat & Board of Directors meeting, held at Lucknow, lot of changes in QCFI approach and methodology were discussed in detail to widen the scope of activities to meet the changing needs of Industries & service sectors. It was also decided to focus more on educational institutes particularly primary & secondary school levels - to catch them young.

As we all know, the Quality of education is the one of the most important factors of people development and there by the country.

Just to share with you how quality is important; I am sharing an interesting post at the entrance gate of the university in South Africa. The following message was posted for contemplation.

"Destroying any nation does not require the use of atomic Bomb or the long range missiles. It only requires lowering the Quality of education.

❖ Patients die at the hands of such doctors, Building collapse at the hands of such engineers

❖ Money lost at the hands of such economists, Humanity dies at the hands of such religious scholars and Justice lost at the hands of such judges,

"Collapse of Quality in education is the collapse of the Nation "

Dear friends, it is ultimately the seriousness, the devotion and discipline with which you approach your learning's from QC would shape your future and thru you, your organisation and that of our country. The path ahead is not easy. However in words of William Boetcker, " The difficulties and struggle of todayare but the price we must pay for the accomplishments and victories of tomorrow" Wish you all a very successful new financial year 2018-19.

All the Best !!!

- K. B. Bharati

Happy Readings

Chairman & Director, QCFI

ISO 9001: 2015 Re-Certification

Upgrading ourselves to latest quality system & standards

QCFI Mumbai Chapter is the first chapter to get ISO 9001 certification among all chapters. It has not only maintained the certification, but upgraded it from time to time. Last year we upgraded our Quality management system and practices to latest standard ISO 9001: 2015.

On March 20, 2018 re-certification audit was conducted by Mr. Jayant Nabar and Mr. Prakash Gadgil of QSHE Advisors. The audit was concluded successfully without any non-conformity and with valuable inputs for improvement.

Council members M/s SR Pandey (MR), GB Thatte, AD Kulkarni& AM Tathare contributed mainly, for Planning, preparation & execution of system related activities and the audit, supported by M/s J S Malshe & V K Lad.

Knowledge Sharing - A means to mutual development

QCFI Mumbai Chapter has started an initiative of "Knowledge Sharing Session" for its council members. The facilitators are from within the team or outside.

Mr. V H Soman council member conducted session on 3rd March 2018 on topic “Advanced QC Tools”. In this session he touched upon various tools rarely used by the QCs at the time of presentation. These tools are qualitative tools and do not involve numerical data. Technique like brainstorming is very essential for making use of these tools. He talked about affinity diagram and relationship diagram.

Mr. GB Thatte, council member conducted session on 29th March 2018, on topic "Train the Trainers - Training Skills". In his session he covered various aspects related to conducting training, starting with knowledge and skills. The process of training was elaborated in the form of PDCA cycle. Many practical aspects were covered on how to make a training program effective.

Chairman Mr. K B Bharati declared that henceforth let us continue knowledge sharing sessions at least once in a month by governing council members or expert from specific areas.

Felicitation Of Volunteers - Our Strength Behind The Success

QCFI Mumbai Chapter is known for organizing mega events like CCQCs and Conferences. The success of such events lies primarily on planning skills, but execution of the plan is equally important or even more critical. The overall success of this type of events therefore depends on volunteerism of QCFI members and lovers. QCFI is blessed with organization like RCF, Mahindra & Mahindra and Tata Steel etc. which provide number of volunteers for such events. RCF Mumbai tops the list of organizations.

Governing Council of QCFI Mumbai Chapter, therefore decided to felicitate volunteers in a special event organized on 13th January 2018. These volunteers from RCF are always with QCFI Mumbai Chapter management to help us in CCQCs, NCQCs, Conferences and Seminars. The evening was graced by singing artiste Mr Omkar Thakur and his colleagues followed by felicitation and dinner. In all 24 volunteers were felicitated.

Chairman Mr. K B Bharati on behalf of Mumbai chapter thanked these volunteers for their unconditional and whole hearted help extended in all the events. He also announced that hereafter the volunteers will be called **Organizers**.

25th Annual Quality Circle Convention, Significant Milestone for RCF Unit

25th Annual Quality Circle convention of RCF Trombay Unit was held on 24th Feb.'2018 at Gangadhar Deshmukh Hall RCF Township. The theme of the convention was "QC: Journey of Transformation". The day began with QC flag hoisting at the hands of Hon. Chairman & Managing Director, RCF Ltd. Shri. Umesh Dhatrak, followed by productivity march past by the members of 86 QC/LQCs from RCF and 9 Guest QC teams from Reliance, M&M, TATA Steel, Century Rayon, JSW Steel, Mukund Steel, Galaxy Surfactants and RCF Thal. Around 800 delegates including Directors and Sr. Managers from RCF, Executive Director QCFI, Chairman & Director QCFI Mumbai Chapter and council members of QCFI, representatives of companies participated in the convention. The inaugural programme started with a vibrant QC *Nritya Natika* performed by QC Members, based on the theme of the convention: "QC: Journey of Transformation". Subsequently convention *was* formally inaugurated with lighting of traditional lamp at the hands of dignitaries Shri Umesh Dhatrak CMD RCF, Shri D. K. Srivastav, Ex. Director QCFI, Shri. K. B. Bharati Chairman QCFI Mumbai Chapter, Shri Sudhir Pandare, Director Technical & Marketing, Shri Umesh Dongre, Director Finance, Shri T. V. Reddy CVO, Shri R. P. Jawale, Executive Director (Thal) and Shri A. S. Kashikar, Executive Director (Trombay). Shri. A. S. Kashikar Executive Director (Trombay) and Chairman Steering Committee (QC) welcomed the dignitaries and delegates and presented the highlights of the achievements of QC movement during last three decades. He emphasized, over the period of time QC movement in RCF has become the way of life of RCF employees. In last three decades QCs have taken – up and implemented above 2300 projects with projected benefits above Rs. 100 Crores. "Paper on RCF QC movement" published in "US Quality Journal April 2016 Issue". It's a notable recognition to untired three decades journey of RCF QC movement at international level. He also briefed the progress of other Quality Concepts operating in Trombay unit and highlighted the significant achievement of winning Organizational Excellence Award-2017 instituted by INSSAN for 7th Consecutive year for outstanding performance in Suggestion /Kaizen Schemes.

Executive Director (Thal) Shri. R. P. Jawale, presented progress of QC Movement at Thal Unit and congratulated the QC Groups winning the awards at national and international QC Conventions and bringing the laurels for the company. CVO, Shri T.V. Reddy, Director Technical and Marketing

Shri Sudhir Pandhare and Director Finance Shri. Umesha Dongre, appreciated the efforts of organizers for organizing such a mega event in a grand manner and emphasized the need of forming Quality Circles in non-technical departments like finance and marketing to bring the employees from these departments in the main stream. Chairman, QCFI Mumbai Chapter Shri. K. B. Bharati In his speech appreciated efforts of organizers of QC Convention and also appreciated continual support of Top Management to QC movement. He said, he always gives example of RCF for systematic launching and sustenance of QC movement to other organization where he used to visit. He thanked RCF for their support to QCFI since last so many years in successfully organizing QCFI chapter and National conventions. Executive director QCFI Shri D. K. Srivatava appreciated the efforts of organizers for organizing the QC Convention in such a grand manner and also appreciated the whole hearted support of RCF top management to QC movement. He appreciated the efforts put in by QC members in organizing cultural programmers professionally. He thanked RCF management for nominating QCs to participate in the QCFI Chapter conventions organised at various places all over India.

Hon. CMD Shri. Umesh Dhatrak felicitated Six Quality Circles for uninterrupted completion of 10 years, 15 years and 20 years in QC Movement. Three prestigious award trophies for performance excellence presented to Deep QC, Suphala Plant - Winner, Sungrace QC, ANP- 1st Runner-up and Swaraj QC, B & MH-2ND Runner-up at the hands of ShriShriUmeshDhatrak, CMD in inaugural programme of the convention. Hon. CMD Shri. UmeshDhatrak in his Keynote address appreciated the efforts of the

organizers of the convention in general and QC *Nritya Natika* performers in specific for the spectacular performance showcasing the Convention theme. He appreciated RCFians for their efforts taken for sustenance of performance inspite of turbulent time. He also emphasized the challenges ahead of fertilizer industries considering changed national and international scenarios and highlighted the expectations from employees in general and from QC movement in specific. During the day ten top ranking QCs and top ranking three LQCs from RCF Trombay 9 Guest QCs from other companies presented their selected case studies in the convention. In the evening during valedictory function QC participation trophies and Hall wise best presentation trophies were presented at the hands of Shri. A. S. Kashikar Executive Director (Trombay), Shri. Shirish Bhogle Executive Director (HRD, IT, R&D), Shri A. V. Navade, Executive Director (HR), Shri. A. T. Jadhav Executive Director (IPD) and other dignitaries. The day ended with national Anthem.

Mr. Bharati's Visit To Dahanu Thermal Power Station Of Reliance Infra Ltd. On 21st March 2018

Reliance Infrastructure Ltd. Mumbai Transmission Business (MTB) (Mumbai section) is 5S certified organization since last 04 years. Their Business is spread across Mumbai and Dahanu. This year, their Transmission Lines Maintenance (TLM) section Dahanu, has been proposed for 5S certification. The Quality Section of MTB had arranged 5 S training session for all employees at Dahanu on 21.03.2018.

Mr. K.B Bharati, Chairman QCFI Mumbai Chapter was invited to review Dahanu premises. During the visit, he reviewed the entire premises comprising of the Stores & TLM office. He also guided the MTB team on actions required to be taken at site to be made ready for 5S certification.

The certification audit of MTB (Dahanu section) is scheduled in October 2018.

ZED AWARENESS PROGRAM

ZED (Zero Defect Zero Effect) awareness program on ZED Certification scheme for MSMEs was organized at KAMA ,Dombivli on 15th March 2018; by QCI (Quality Council of India).

Quality Council of India has been nominated as the National Monitoring & Implementation Unit (NMIU) for the Zero Defect and Zero Effect (ZED) scheme of Ministry of Micro, Small and Medium Enterprise (MSME). As NMIU, QCI has to conduct a large number of awareness programs across India explaining them about the ZED scheme and the "Financial Support to MSMEs in ZED Certification Scheme". The ZED initiative supports the "Make in India" Campaign of our Hon'ble Prime Minister. ZED Certification Scheme:

This Scheme is an extensive drive of the Government of India to enhance global competitiveness of MSMEs by providing them financial support in assessment, rating and handholding of its manufacturing processes on Quality and Environment aspects. One of the important components of the scheme is the Industry ZED Awareness programs for MSMEs on the various components of the scheme in order to sensitize MSMEs about the Zero Defect Zero Effect manufacturing and benefits of ZED certification.

QCFI Thane Sub-Chapter & KAMA were organizing partners for this program.

KAMA president Mr. Murli Iyyer inaugurated the program in presence of Hon. Secretary Mr. Deven Soni and welcomed the dignitaries. Mr. Jayram Shastri was the ZED-Faculty on behalf of QCI, Delhi; he presented 2 hours interactive session on ZED Certification, followed by Question-Answer session of 30 Minutes.

Mrs. Vinaya Pai (Chairperson QCFI Thane), Mr. Mahesh Bhoir (Secretary QCFI Thane), Mr. Ramchandra Kamat (GC Member, QCFI Thane) co-ordinated this programme.

Mr. Henry Samuel (QCFI Mumbai) concluded the program with votes of thanks.

This ZED awareness program was live-monitored from Delhi by QCI, with the help of ZED-Monitoring App and real-time updates. It was attended by 37 participants from various industries, from Dombivli and Kalyan MIDC-region. KAMA staff and office bearers gave whole hearted support to make this program a great success.

Published by : The Secretary,
Quality Circle Forum of India - Mumbai Chapter
Tel. : +91 22 2847 0479• E-mail : qcfimc@yahoo.co.in
Website : **www.qcfimc.com**