



# संवाद

साथ बड़े समृद्धी की ओर ...



## A Quarterly Bulletin of Quality Circle Forum of India - Mumbai Chapter

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January - March 2023

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A. D. Kulkarni

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### From the Desk of Chairman

At the outset, let me wish all members of QCFI Pariwar a Happy, Prosperous, Healthy and Safe Year. May the Year bring new goals, new achievements, and many new inspirations to their lives.

Friends, the first month of New Year 2023, was very much exciting and challenging due to organizing the first HR Conclave on Saturday, the 21st January 2023, at Hotel Holiday Inn, Andheri (E), with the Theme “**Innovating Future HR Practices – A step towards Achieving the Global Leadership**”.

The Conclave was inaugurated by Chief Guest, Mr. Martin Kitching, CEO – Learn N Work, UK. Key Note Speaker, BK Sister Shivani, Senior Rajyoga Teacher, Mr. Satish Kalokhe, President-Emeritus, QCFI, Mr. D.K. Srivastava, Executive Director, QCFI and CA Vijay Bapna, Immediate Past President Mahaveer International graced the function. All the dignitaries, speakers in the plenary sessions and panelists and all HR practitioners, delivered excellent inputs and shared their practical experiences, based on the theme of our Conclave. On this occasion, QCFI Mumbai Souvenir was released at the hands of Chief Guest.

We congratulate the three Award-winning organizations from large/ medium and small-scale industries and also two other organizations who participated in challenging the “**QCFI EXCELLENE AWARD -2023**”. Two QC Teams – Trishul & Swaraj from RCF Mumbai were felicitated at the hands of Chief Guest for their 25 year and 33-year uninterrupted journey in the QC Movement. A great achievement by both teams by any standard!!

Mr. Deepak Redgaonkar, HR Consultant & Conditioning Coach, compered proceedings of the inaugural function. Mr. R.S. Potdar, Vice Chairman, QCFI Mumbai and Mr. Sapan Bardhan, Conclave Convenor, conducted the plenary sessions and panel discussions. The feedback received from the dignitaries and participants was excellent because inaugural session speeches, plenary session presentations and panel discussions were delivered with professional inputs. I am sure, takeaway from the Conclave will act as catalyst for the participating organizations and individual delegates to re-look at existing HR practices and adopt the most innovative ones that suit their organizations. The



Conclave was a very successful due to meticulous planning, sincere dedicated efforts in execution by all the members of TEAM Mumbai, the financial support by M/s Learn & Work and Sun Pharma thru sponsorship and other well-wishers through advertisements in souvenir. Without their support it would have been very difficult organize event of this magnitude. I sincerely thank all of them for their wholehearted support to this important Conclave. Congratulations to you all for making it a memorable event!

We have planned Kaizen Competition in the month of May 2023 in the virtual mode, and along with, Kaizen **Organizational Excellence Awards**. The brochure, details of venue, fee will be sent to organizations in due course. I appeal to all the member organizations to take part in this competition with maximum number of teams and also participate in challenging the prestigious Kaizen **Excellence Award**.

Friends, once again Covid pandemic has threatened to rear its ugly head, and has caused worry in the citizens, across the country. Government of India has immediately advised State Governments to set up required healthcare machinery to deal with this deadly pandemic and urged people to use masks in public places, large gathering, and meetings. Therefore, take care of yourself & your Family. Stay Safe, Stay Healthy and Stay With QCFI!!!



- K. B. Bharati

Chairman, QCFI Mumbai  
National Vice President, QCFI

## 1<sup>st</sup> Human Resource Conclave 2023, Mumbai

Mumbai Chapter organised 1st HR Conclave on Saturday, the 21st January 2023, at Hotel Holiday Inn, Andheri (E). The Theme was: "**Innovating Future Human Resource Practices - A Step Towards Global Leadership**".

The Conclave was inaugurated by Chief Guest, Mr. Martin Kitching, CEO Learn N Work, UK. Key Note Speaker, BK Sister Shivani, Senior Rajyoga Teacher, Mr. Satish Kalokhe, President-Emeritus, QCFI, Mr. D.K. Srivastava, Executive Director, QCFI and CA Vijay Bapna, Immediate Past President Mahaveer International graced the function.



Mr. K.B. Bharati, Chairman, Mumbai Chapter & Vice President, QCFI welcomed the dignitaries on the dais, with bouquets and shawls and delivered welcome address. He wished all the dignitaries, speakers and delegates a very happy, safe and prosperous New Year. He said Mumbai Chapter was always dynamic, innovative and progressive Chapter. Organising the HR Conclave was need of the hour considering the highly competitive and dynamically changing global business scenario. He added "**People transformation**

was the nucleus of all business change. Tech acceleration rapid acceleration due to technical advancements, was helping HR leaders lead and negotiate business change at the right time. He urged HR practitioners to foresee and ride the wave of “change” ahead of the rest and hold the torch for rest of the organisations to create winning workplace in the future.



The welcome speech was followed by release of a Souvenir at the hands of Chief Guest. Two QC Teams Trishul & Swaraj from RCF Mumbai were felicitated at the hands of Chief Guest for their 25 and 33 years uninterrupted journey in the QC Movement.

Three organisations 1. NVM Engg Private Ltd, 2. Astec Life science Ltd, Mahad & 3. Exide Industries Ltd, were conferred with HR Excellence Awards. We extend thanks to Mr. Arvind Bodhankar and Mr. Jitendra Malhotra for being the judges in the assessment and selection of these organisations.



CA VS Bapna apprised about Mahavir International, their activities and organisation's “Love all, Serve All” is based on the principle “Live and Let others live”. Their organisation is managed by highly qualified people who have created milestones in their personal lives. He wished best luck to all the speakers and panellists for success of the HR Conclave.



Mr. D K Srivastava talked about formation QCFI as a National Body in 1982 and explained its objectives. He also presented various activities, training programs, certification programs and its connection with JUSE (Union of Japanese Scientists & Engineers). Mr. Satish Kalokhe congratulated Mumbai Chapter for organising HR Conclave under leadership of Mr. K.B . Bharati. He said the HR function has become very important in the present business scenario. He added we should get upgraded through training and development to improve organisational and personal performance.

Mr. Sapan Bardhan Convenor of the HR Conclave delivered his views about the Conclave and explained Day's Program. He said time has come when we need to adapt the collaborative approach instead of individualistic. He affirmed his belief in TQM Philosophy of **“Doing Right Things, First Time & Every Time”**. He wished all delegates a **'Happy Learning'**.

BK Sister Shivani's address to the audience was based on the **“Self Care for Empathetic Leadership”**. She called for creating transformation and change in self. Empathy will not remain just a word but it starts reflecting in a big way in all that you do. Organisation is all about Culture. Work hard as nobody is contented. What I watch, read, listen, is what I become. We get stress because we do not get time to rest. Adopt change to better your life. **Life is full of stress and we all have to respond, rather than react.** We will lose compassion for people if we act as machines with them.



Mr. Martin Kitching delivered most knowledgeable and motivating speech. He shared his organisational functioning, products and services, new Intelligent Resource Management System, across the Globe. He said Leadership and Change were integral part of competitiveness. New technologies were coming up at a rapid pace. HR technology will play a huge pivotal role in supporting the digital evolution. He added, artificial intelligence has provided skills to right people, at the right time and at the right place. He focused on **“Smart Businesses need smart people”**, hence continuous training, development and coaching is the essence of any business. He also said QCFI has done an extremely excellent work in the area of Quality Improvement. At the end, he quoted Richard Branson in his speech to **“Take care of your employees and they will take care of your business”**





Mr. R. S. Potdar, Vice Chairman, QCFI Mumbai proposed vote of thanks to all the dignitaries, invitees, participants and team members of QC teams Trishul and Swaraj.

Afternoon sessions consisted of presentations by the speakers and panel discussions. The audience responded well in the question & answer session with thunderous applause. Mr. Bardhan and Mr. Potdar managed the afternoon sessions with professional approach and human touch. Mr. Deepak Redgaonkar compered the day's proceedings with professional order and quotes. Participants were happy with the Conclave arrangements, inputs by dignitaries, speakers and panellists.

Mr. S. S. Patankar, Vice Chairman, QCFI Mumbai delivered vote of thanks to all the Speakers, Panellists, various Agencies who provided services, all the Governing Council Members for their support, Hotel Management and Mumbai Chapter's Office Staff.

## Feedback about HR Conclave 2023



Congrats for the great Program. It was a Superb HR Conclave  
**Dr. EV Swaminathan,**  
 Plenary session speaker



“It was really good day. Enjoyed the knowledge”  
 - **Mr. Shiraz Henry**



“I should thank all for organising such an excellent Conclave”  
 - **Mr. Sameer Tamhane,**  
 Sr. VP, IPCA



“Many thanks for inviting me. It was a very well organised Program. I learnt many things about HR.”  
**Mr. D A Chandekar**



“Thanks and congratulations for Organising wonder event”  
**Mr. Mahaveer Gupta, JSW**



“Excellent, well organised with good industry academia speakers”  
**Dr. Savitri Kulkarni**  
 (TISS, Mumbai)



“Thanks, Sapanda, for providing opportunity to me. It was a day well spent with you and Potdar Sir and so many eminent personalities. It was a great learning. Stay in touch”.

**Mr. Jitendra Malhotra**



“Thanks Sapanji for all the courtesies extended to me during the Conclave today. Found the program enjoyable and meaningful. My compliments to you and your team for organising it so well”

**Mr. Debabrata Mohapatra**



“It was a great opportunity to interact with numerous intellectual personalities on a single day. All sessions were fantastic with powerful speakers. All arrangements were excellent Thanks to QCFI Mumbai team for organising such a great event.

**Dr. Jagdish Jadhav, Professor, Somaiya Group of Institutions**

## Delegates Feedback

“Training was fantastic and arrangements also up to appreciation level. Good experience. Understood different point of view to look after HR function”

**Kirti Alhat - Delegate**

“It was very good training workshop conducted. All speakers were good. Sister Shivani's speech was extraordinary. Venue was good.”

**Mr. Amar Patil, RCF Ltd, Thal**

“I was fortunate to attend HR Conclave 2023 on 21st Jan. Really a memorable day of my life when I could listen and see face to face such great HR Gurus. Enlightened by keynote address by Sister BK Shivani. Spiritual and full of human case study observations by our Gurus Bardhan Sir, Potdar Sir. The whole arrangements were so nicely orchestrated. A divine atmosphere prevailed. All the speakers were so professional in deliveries. Last but not least, whole program was so nicely presented, convened and delivered.

**Mr. BN Rai, Delegate, Vibrant Global Capital Ltd.**

“It was excellent Conclave. Very well organised. Enjoyed the talk of Sister Shivani”  
Shashi Amin, CEO, Apar Industries (Cable).

“It was great conference and opportunity to hear HR Industry experts”

**Dr. Harshada Mulay, ITM Kharghar**

## Metalworld' Published brief report about the HR Conclave

A Flagship Magazine of Chandekar Business Media Pvt. Ltd, devoted to foundry sector & non-ferrous metal industry was founded by CMD & Editor in Chief, Mr. DA Chandekar.

QCFI Mumbai Chapter recently organised its first HR Conclave on 21st January 2023 and had invited Mr. Chandekar to share his views in the panel discussion about his organisation and their products. Mr. Chandekar shared the information and answered all queries from the audience. He thanked QCFI Mumbai Chapter for inviting him to the prestigious event.

# 1st HR Conclave 2023 - QCFI Mumbai Chapter

Mumbai Chapter organised 1 st HR Conclave on Saturday, the 21 \* January 2023, at Hotel Holiday Inn, Anehri (E). The Theme was: "Innovating Future Human Resource Practices - A step towards achieving Global Leadership".

The Conclave was inaugurated by Chief Guest, Mr. Martin Kitching, CEO - Learn N Work, UK. Key Note Speaker, BK Sister Shivani, Senior Rajyoga Teacher, Mr. Satish Kalokhe, President-Emeritus, QCFI, Mr. D.K. Srivastava, Executive Director, QCFI and CA Vijay Bapna, Immediate Past President Mahaveer International graced the function.



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Mr Sapan Bardhan Convenor of the HR Conclave delivered his views about the Conclave and explained Day's Program

BK Sister Shivani's address to the audience was based on the "Self Care for Empathetic Leadership". She called for creating transformation and change in self. She also guided the audience how to lead life without stress.

Mr. Martin Kitching shared his organisational functioning, products and services, new Intelligent Resource Management System, across the Globe. . HesaidQCFI has done an extremely excellent work in the area of Quality Improvement. At the end, he quoted Richard Branson in his speech to "Take care of your employees and they will take care of your business"

Afternoon sessions consisted of presentations by the speakers and panel

discussions. The audience responded well in the question & answer session with thunderous applause. Mr. Bardhan and Mr. Potdar managed the afternoon sessions with professional approach and human touch. Mr. Deepak Redgaonkar compered the day's proceedings with professional order and quotes. Panel discussion was conducted by Mr. Sapankumar Bardhan. Panelists were Mr. Ajay Agrwal, Global Product Application Specialists - Auto. Tech, Shell India Markets Pvt. Ltd., Mr. Dyaneshchandekar from Metal & Steel World and Mr. Siraz Henry- CEO- Goldplay OTT. They all shared their thoughts on "Roles in achieving Global Leadership".

Mr. S. S. Patankar, Vice Chairman, QCFI Mumbai delivered vote of thanks to all the Speakers, Panellists, Governing Council Members for their support, and Mumbai Chapter's Office Staff.



## CSR Activity by - Vijay Lad (Secretary of QCFI Mumbai )



Mr. Vijay Lad, Secretary of QCFi Mumbai Chapter & trust of the school, was invited by the management of the school, on 26th January 2023 for flag hoisting function. Seen in the photo are students and teaching staff. Mr. Lad delivered inspirational speech and appreciated the fine work by the teaching staff. He gave away awards to them also to students who performed well in the sports activity.



## Brochure of the 3rd Kaizen Competition 2023

**3<sup>rd</sup> Virtual Competition**  
on  
**KAIZEN POKA - YOKE SMED, LOW COST AUTOMATION (LCA)**

From  
**Wednesday 24<sup>th</sup> May to Friday 26<sup>th</sup> May 2023**  
from 9:30 am to 5:30 pm

Organized by  
**Quality Circle Forum of India**  
Mumbai Chapter  
B/603, Oxford Chambers, Saki Vihar Road, Andheri East,  
Mumbai - 400 072 Tel - 022 66669807  
Email - kaizencompetition@yahoo.com Web - qcfimc.com

## Brochure of Kaizen Organisational Excellence 2023

**Quality Circle Forum of India**  
Mumbai Chapter  
**KAIZEN ORGANIZATIONAL EXCELLENCE AWARDS - 2023**

**OBJECTIVES**

- Encourage and motivate to adopt best practices and become role model for others to emulate
- Encourage implementation of strategies for improvement in operation standards

**ADVANTAGES**

- Reflects your commitment to Best Kaizen Practices
- Enhances your organization Status and image
- Boosts Morale of employees and Stakeholders

**ELIGIBILITY**

An opportunity for Large, Medium and Small Scale Industries of manufacturing and Service Sectors

**ENTITLEMENTS**

Prestigious Trophy to the winner in Large, Medium and Small Scale Industries

Application criteria is attached

**NOMINATION FEES**

Large Scale	- Rs. 15,000 + GST
Medium Scale	- Rs. 10,000 + GST
Small Scale	- Rs. 5,000 + GST

Announced by  
**Quality Circle Forum of India,**  
Mumbai Chapter  
B/603, Oxford Chambers, Saki Vihar Road, Andheri East,  
Mumbai - 400 072 Tel - 022 66669807  
Email - qcfimc@yahoo.co.in Web - qcfimc.com

### Future Events

1. 3rd Kaizen Competition, 2023 (24th to 26th May 2023)
2. Annual General Meeting July/August 2023
3. Annual Chapter Convention on Quality Concepts (Sept 2023)
4. National Convention on Quality Concepts, December, 2023, Nagpur
5. ICQCC 2023 - China, 30th October to 2nd November 2023