



संवाद

साथ बढ़े समृद्धी की ओर ...



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From the Desk of Chairman

August 23, 2023, will be remembered as a red-letter day for not just ISRO but all Indian scientists. We celebrated this moment as Chandrayan 3 successfully landed on the South Pole of the Moon, making India the first country to achieve this feat. We as Indians feel proud of this spectacular achievement. Hearty Congratulations to Team ISRO!!!

Friends, we braved the heavy rainfall that lashed many parts of the country, causing landslides and the toll of human lives. Despite this, we conducted our usual activities such as training programs, propagation, CSR activities, 37th Annual General Meeting and preparations for mega event –37th Annual Chapter Convention on 30th September and 1st October & 4th & 5th October, respectively, on the physical and virtual platforms.

The AGM was successfully conducted on 29th July 2023 in large numbers and with active participation. I appreciate efforts put in by each one of our Team Mumbai and our CA in this regard.

Annual Chapter Convention was organized on 30th September & 1st October 2023, at Zaverben Popatlal Hall, Ghatkopar with the theme of the Convention – “Nurture Quality Concepts for a Better Future. The convention was inaugurated by Mr. Bhushan L. Dewangan, Sr. Vice President, JSW as chief guest. Total 254 teams presented their case studies with 1259 registered delegates. Apart from regular awards, best of the day and Best of the convention awards were also distributed for QC & OC.

During the inaugural session, we conferred two prestigious Kaizen Excellence Organizational Awards to JSW, Dolvi and RCF Ltd, Trombay – Mumbai as Winner and Runner-up Awards respectively, based on the competition held during the last month. Both the Winner and Runner up awardees responded with narration of their organizations’ Kaizen success journey – right from the Kaizen nurturing efforts, driving the movement to all departments, and sustaining the same. It was really a great



learning for other organizations and may initiate this concept for making continuous improvement as the way of life in their organizations.

During the convention, we felicitated some of the coordinators from different organizations for their outstanding contribution in spreading the Quality concepts, supporting all our activities, and participating largely in our chapter convention. This gesture of ours was appreciated by one and all.

Entire Team Mumbai managed the convention with amazing coordination right from registration, Evaluation of case studies & Poster slogans & Essays, scheduling presentation slots, food court, briefing judges & coordination, result compilation, activities of all coordinators, prize distribution and above all Kaun Banega Quality Champion & entertainment program were cherry on the cake. All these activities were meticulously planned and executed in a most professional manner. The event was a very successful and memorable one.

Congratulations to Team Mumbai. Well done!! I feel proud and privileged to be part of this team.

NCQC is organized at Nagpur, from 4-7 January 2024. I request all member organizations to send team nominations in earnest and participate in large numbers.

Coming Diwali festival of lights may illuminate your life and bring you and your family all the joy, prosperity, and happiness.

Happy Reading!!!

Stay safe, stay healthy and stay with QCFI!!

Chairman, QCFI Mumbai
National Vice President, QCFI

- K. B. Bharati

37th Annual General Meeting

QCFI Mumbai Chapter organised its 37th Annual General Meeting, on Saturday, the 29th July 2023, at Capers Banquet, Saki Naka, Andheri. The meeting commenced with homage to late Shri Keshub Mahindra, Founder Chairman, M & M Ltd, Dr. K.S. Babai, Director, QCFI and members of QCFI Parivar, by observing two – minute silence.



Mr. K.B. Bharati , Chairman & National Vice President, QCFI welcomed the members and reviewed 2022-2023 events & activities. He said, last two years AGM was conducted in virtual mode due to Covid 19. He also said from next year, we will try to organize AGM in the month of May in view of weather conditions and heavy rains. He touched events Chapter Election, 2nd Kaizen Competition in virtual mode, CCQC -2022 in hybrid mode and most prestigious event – 1st HR Conclave on 21st January 2023.

Mr. Bharati thanked Mumbai & Thane GC members for extending support and cooperation throughout the year, sponsors, judges and organizers who helped us during the year, under review to make Kaizen Competition, CCQC and HR Conclave a grand success. He thanked organizations for their continuous strong support at all times. In the end, he informed audience about Mumbai Chapter winning the BEST CHAPTER AWARD at the NCQC 2022, consecutively fourth time.

Mr. Henry Samuel, Jt. Secretary, conducted the proceedings of the Meeting. He read out minutes of the AGM 2022 and Activity Report 2022-2023, with the help of PPTs.

Mr. Arun Tathare, Hon. Treasurer, presented highlights of the Audit Report & Balance sheet with the help of PPTs.



The House approved the AGM 2022 minutes, Activity Report 2022-2023 and Audit Report & Balance Sheet unanimously.

During the Open House Discussion, members raised queries and also gave valuable suggestions like giving publicity to QCFI various initiatives in newspapers, developing KYC like format named as KYM – Know Your Member to keep in touch with life members and training on 5 S @ Home to cooperative societies.

Chairman, Mr. Bharati, Mr. Patankar and Mr. Potdar mentioned that some of the suggestions made by members are already in pipeline for implementation. However, their suggestions were welcome and will be considered favourably.



The AGM ended with entertainment program by well known artistes like Mr. Cyril Dara, Ms. Alisha Desai, Ms. Rupali Ambre and Mr. Omkar Thakur. Encouraged by the musical environment few of the GC and life members also participated in the program. Thus the AGM was conducted in a smooth and enjoyable atmosphere.

Mr. SS Patankar, Vice Chairman, proposed vote of thanks to QCFI President, Executive Director, Board members, QCFI HQ staff, participants of the AGM, GC members of Mumbai and Thane Chapters, Mr. Malshe, Mr. Lad and Mr. Kulkarni for preparing the Annual Report 2022-2023, Mr. Henry Samuel for excellent anchoring, Mumbai Chapter office staff, and also organizers of different organizations who helped us from time to time in managing our various activities and events, throughout the year and also to Venue Management for excellent arrangements, snacks and dinner.

Sunpharma Convention

On 14th July Plant level convention at Sunpharma, completed at Ahmednagar site.

21 teams of Quality Circle presented their case studies. Nice arrangements were made for presentation. Inaugural session started with lighting the lamp with the hands of senior management Mr. Avijit, Mr. Harish, Mr. A More, Mr. S. Lakade, and Mr. Dadasaheb Patil. All those dignitaries guided the teams and congratulate for their participation in the plant level convention.

Mr. Vijay Lad from QCFI Mumbai, evaluated the case studies with Mr. Shailesh Narkar and Mr. Girish Verulkar. Those judges given valuable notes to participants after presentation.

Winner teams were felicitated with trophies and certificates with the hands of Senior management of Sunpharma Ahmednagar.

Congratulations to all winning teams



5 – S – An enabler for Overall Education Excellence

Benefits of 5-S can bring about performance improvement, when practiced at any location – e. g. Shop floor, Office buildings, Homes, Societies etc. Extending this ideology, a special 5-S awareness session was organised on the 15th of July 2023, for the teachers and management staff of Guru Nanak High School situated at Shere Punjab Society, Andheri East. The main objective was to create social awareness of 5-S methodology and to bring about greater discipline amongst school children using it as a strong tool for overall Education excellence.

Mr. Jotinder Singh Ahluwalia – GC Member of our Chapter, conducted this half-day awareness session



for the School Committee members, Teachers and the Non-teaching staff. The content included – Awareness on the 5-S concepts, Highlights of each step of 5-S journey, Benefits of 5-S, Implementation guidelines, Roles of all stakeholders etc.

The session was attended by 20 participants which included the School Committee members, 2 Principals, 15 teaching and non-teaching staff members

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The session was attended by 20 participants which included the School Committee members, 2 Principals, 15 teaching and non-teaching staff members.

The session was made interesting and engaging through interactive 5-S games and videos. The session ended with a fun-filled Quiz “Kaun Banega 5-S Champion”, which was particularly enjoyed by all participants. 5-S pocket cards were distributed to all participants.

This session evoked tremendous interest amongst the participants and eagerness to implement 5-S within the school. This program is also expected to serve as “Train-the-Trainer”, whereby the participating teachers will further create awareness and training on the concepts learnt, to over 600 school children, such that everyone becomes an active participant of the 5-S movement.

QCFI Mumbai Chapter will continue to extend further hand-holding and guidance to the School, for effective implementation and audits in the coming times.

Comprehensive TQM Workshops on Core Topics 21-23 August, 2023 at QCFI, HQ, Navketan Complex, Secunderabad

‘TQM’ is a management philosophy that drives entire organization towards customer delight by providing products and services of highest quality standards. Under a vision to promote TQM in India, the QCFI Executive Board had decided to pursue the objective of Core TQM Competencies development/Alignment across all chapters by empowering participants to develop required knowledge on Core TQM topics, and deployment of skills through classroom lectures, hands on exercises in teams, and assignments.



In view of this, QCFI-HQ has developed the required “Specialized Unique Module” of 6 days on focused Core TQM Topics to develop/Align TQM specialists to meet QCFI vision. The intensive hands-on module is being executed in two phases. Each Phase will have 3-days Workshop spread over next 12 months with limited batch size (15 nos) to provide proper handholding in team-exercises.

The workshop for the first batch was conducted during 21st to 23rd August 2023, at QCFI HQ - Conference Room at Navketan Complex, Secunderabad. Shri. S. Shrinivassu, was the HQ faculty for this workshop, who is thorough TQM practicing professional having rich experience of over three decades in TVS Group, the Deming Award winning Organization. The workshop was inaugurated jointly by Shri Sunil Shrivastava, COO – TQM, Head - Centre of Excellence and Shri D. K. Shrivastava, Ex. Director QCFI. From QCFI Mumbai Chapter. Shri S. S. Patankar and Shri Rajendra Potdar, Vice Chairmen, Mumbai Chapter, were nominated for this three days’ workshop. The topics focused during the workshop were

- i. Understanding of TQM and its need
- ii. Total Employee Involvement – TEI -Roles and responsibilities
- iii. Types of PDCA and use of PDCA Cycle for continuous improvement
- iv. Root cause identification and deep analysis
- v. Policy Management & deployment, Vision, Mission, Long range plan (LRP)
- vi. SWOT Analysis for deciding business strategies
- vii. Preparation of X-matrix

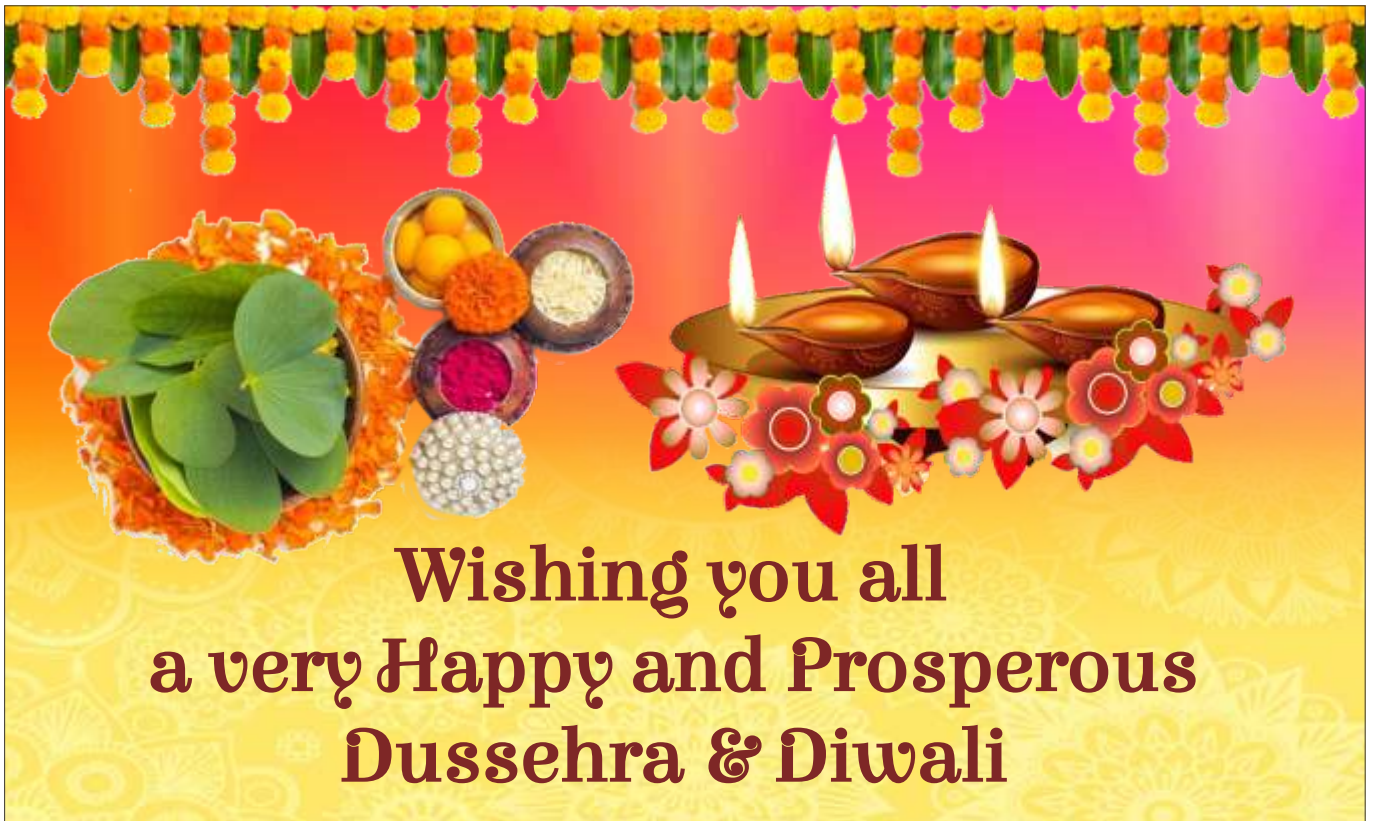


viii. Preparation of MPCP – Managing Points and Checking Point

ix. DWM- Preparation of Daily Work Management Check Sheet by understanding of

- a. Positional responsibility & policy objectives
- b. Developing DWM check sheet
- c. Linking PD & DWM to individual performance.

In concluding session, President QCFI Shri Avinash Mishra addressed the participants emphasizing the objective of the TQM workshop and congratulated the participants for successful completion of Phase -1 of the first ever TQM workshop. On successful participation and completion of the first Phase workshop, Proficiency Certificates were issued to participants at the hands of Shri Avinash Mishraji, President QCFI.



37th Annual Chapter Convention on Quality Concepts, Mumbai

37th Annual Chapter Convention was organized by QCFI Mumbai Chapter on 30th September & 1st October 2023 on physical mode, at Zaverben Papatlal Hall, Ghatkopar with theme of the Convention – **‘Nurture Quality Concepts for a Better Future’**. Looking at the response from teams that we wanted to participate in the Chapter Convention for Quality Concepts, it was the need of the hour to organize a Virtual Competition too for the distant teams that could not come for participation physically. The Virtual Convention was held on 5th October 2023 from 9.00am to 6.00pm. The conventions not only served as a competition but also as a knowledge giving forum with guidance to all teams. Virtually we had been able to reach out to also those who wanted to participate from distant locations and be a part of the success story.

Totally thirteen presentation halls were used for the physical competition and one for virtual competition to accommodate teams with 260 delegates, The participants were from 59 organizations of varied sectors.

The convention was inaugurated by Mr. Bhushan L. Dewangan, Sr. Vice President, Jindal Steel Works, Dolvi.



After Morning Prayer and safety instructions by Henry Samuel, Mr. K.B. Bharati, Chairman, Mumbai Chapter & National Vice President, QCFI, welcomed the Chief Guest with a bouquet. This was followed by lighting of the lamp by Chief Guest and other dignitaries.



Mr. Bharati delivered welcome speech. He first requested the audience to give standing ovation to ISRO Scientists for successful landing of Chandrayan-3 on the South Pole of the Moon, making India the first country to achieve this feat. He covered important highlights of QCFI activities and events organized by the chapter during the preceding year. He mentioned that continuous improvement has become a habit in the fierce competition and it should surely shift from **‘Problem Solving’ to ‘Problem Prevention’ to ‘Innovation’** now, without fear of failure. Practicing organizations have established name of quality and have achieved spectacular success even in National and International Conventions. He appealed for everyone’s cooperation for increase in QCFI membership as well as for raised participation in the convention.



Two prestigious Kaizen Excellence Organizational Awards were conferred on JSW, Dolvi and RCF Ltd, Trombay, Mumbai, at the hand of Chief Guest, as Winner and Runner Up respectively among all those that participated. These organizations had participated in the 3rd Kaizen Competition for Organizational Excellence Award, organized by Mumbai Chapter for the first time in May 2023. Both the Winner and Runner up awardees of Kaizen Excellence Award responded with narration of their organizations' Kaizen success journey – right from the Kaizen nurturing efforts, driving the movement to all departments, implementing suggestion scheme to monitoring the day to day improvements.

Thirteen New organization that participated for the first time in CCQC – 2023 at Mumbai were honored with Debutant Awards. The Largest Participation Award was given to JSW, Dolvi for nominating highest number of teams in CCQC 2023. The audience responded with thunderous applause.



Mr. Dewangan delivered inaugural speech. He thanked Mumbai Chapter for honoring him as Chief Guest and conferring Largest Participation Award to JSW, Dolvi. **He said “when you make a product, everybody wants to give quality product but never think whether product is sustainable or not”.** He elaborated progress of India, over the past many years and said MSME sector contributes 33% of the country's total GDP and is predicted to contribute worth US\$1 trillion by 2028. He said, emulation of Japan has become cornerstone of culture. Quality must focus on environment also to stop air pollution through carbon emission and that is the only way the world itself could sustain.





Mr. S. S. Patankar, Vice Chairman, Mr. Samuel, Jt. Secretary and Organizers from RCF Ltd, Mumbai, managed the entire convention with amazing coordination – presentation arrangements, interaction with judges from time to time, prize distribution and felicitation of coordinators. Governing Council members and office team (Mrs. Jaysing Kale & Ms. Pratibha) supported these activities, to make it more memorable and successful.

RCF, Trombay employees – artistes, Mr. Omkar Thakur, Ms. Rupali Ambre, Mr. Sweekar Shirgaonkar, Ms. Disha, Mr. Sachin Salunkhe and Ms. Vaishali Bagul presented musical songs and dances. The audience enjoyed the entertainment session with their involvement too.



Mumbai Chapter is always looking for innovation in its various initiatives, training programs and conventions to propagate Quality Concepts and knowledge. This year, in the convention, unique feature was, program organized in line with 'Kaun Banega Crorepati' titled 'Kaun Banega Quality Champion' conceived and conducted by our Governing Council Member, Mr. Jotinder Ahluwalia and team. All participants in the hall were divided into teams – first day, Juran and Ishikawa and second day, Chandrayan and Aaditya. They were asked QC related questions. This was the initiative for knowledge sharing. Participants were given four options to give answers. Spot prizes were given to winners, which enhanced their enthusiasm and knowledge too. Program was appreciated by the audience with applause. It served as a good learning platform for all the participants and kept them involved. This was followed by felicitation of Coordinators for their valuable contribution to Quality Concepts in the year 2022-2023, with Medals and shawls for the first time.

During the two day convention feedback were collected from the Members, delegates and judges on Venue Management, Registration arrangement, Presentation arrangements, Food, Kitbag, award function, etc. The response was excellent with few suggestions too.

Mr. S.S. Patankar proposed vote of thanks to Chief Guest, invitees, judges, organization coordinators, prizes winners, participating teams, venue authorities and services providing agencies for their cooperation and Mumbai Chapter office staff, during the two day convention. Mr. Samuel anchored proceedings of the convention with qualitative quotes and delivery. The physical function ended with Gold and Silver Awards to all teams and 13 special awards for the best teams. Ultimately the convention was winded up by all singing the National Anthem.

Highlights of the Convention... Felicitation of Co-ordinators



WELCOME TO DEBUTANTE ORGANIZATIONS



37th First Announcement NATIONAL CONVENTION ON QUALITY CONCEPTS - 2023 (NCQC -2023)

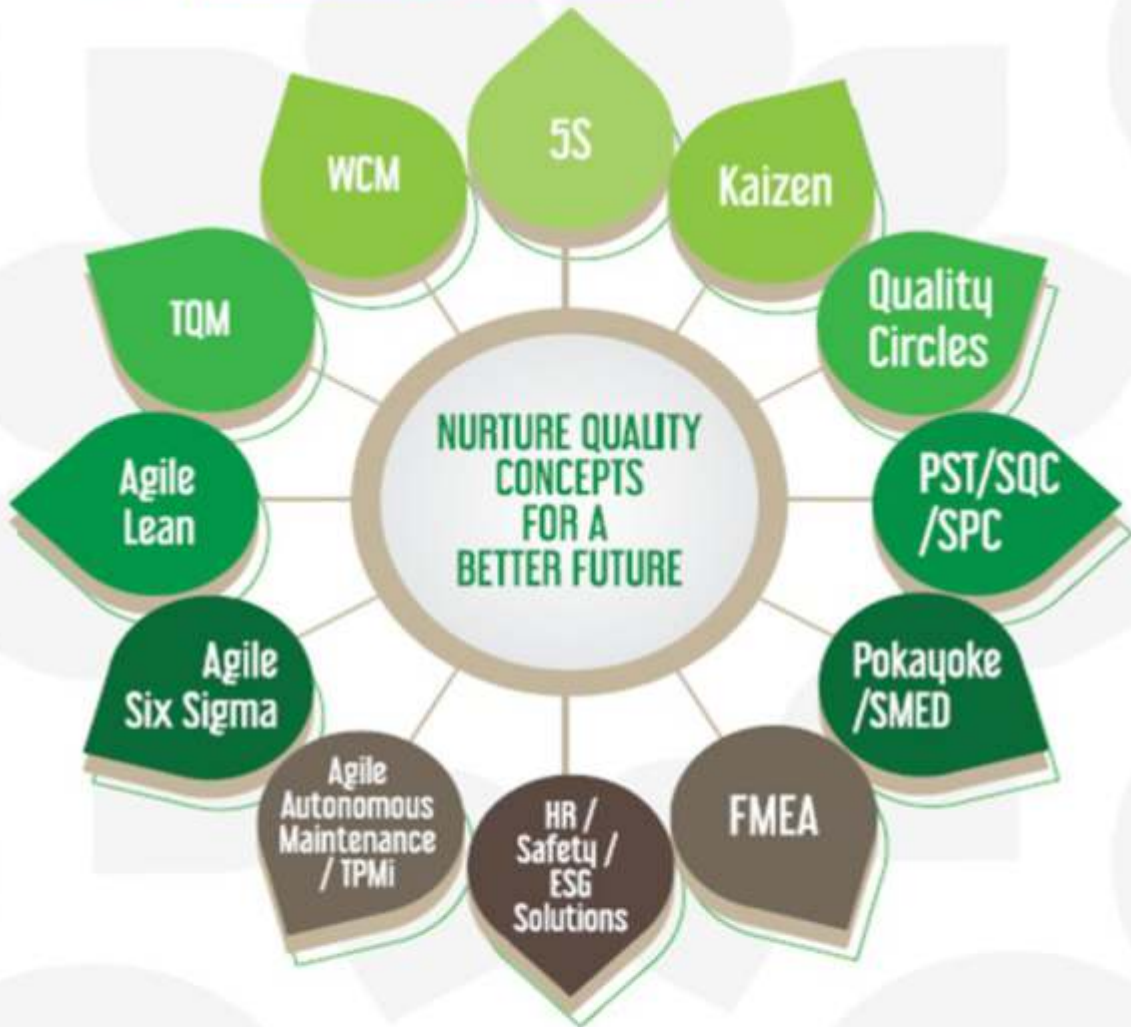


Venue : Shri Ramdeobaba College of Engineering and Management, Nagpur



Hosted by : QCFI Nagpur Chapter In association with
Shri Ramdeobaba College of Engineering and Management, Nagpur
Katol Rd, Lonand, Gittikhadan, Nagpur, Maharashtra 440013

Date : January 4th to 7th, 2024



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