

A Quarterly Bulletin of Quality Circle Forum of India - Mumbai Chapter

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From the Desk of Chairman

The year passed by brought home exciting and inspirational moments in our lives. We should be grateful to the retired years for forging enthusiasm, compassion and optimism in us for the well being of our society. Sometimes, when we have lost our righteous path, the year 2019 pulled us back and has empowered us for ascension to successful road ahead.

The year 2019 was also one of the most exciting and memorable one for Mumbai Chapter and Thane Sub Chapter with more and more activities lined up and achievements in our fold. It fetched home more training assignments at home, and abroad. This year too, Management of three more organisations have desired to tie up for training sessions at their units spread across the Globe.

Friends, after the successful CCQC-2019, we organised guidance session on 23rd October for participants of NCQC 2019. This was conducted by Mr. DK Srivastava, ED, QCFI. The session received great response with record breaking attendance of around 200 participants from various organisations.

A number of new organisations have approached for introduction of 5 S and QC concept in their organisations. Some of the organisations like Times Group have gone for 5S certification and subsequently to Union of Japanese Scientists & Engineers (JUSE), through QCFI. Their four other units are likely to go for certification by February 2020. Thane District Sub Chapter also done very well during the year by propagating QCFI concepts in various organisations in and around Thane.

Our commitment towards the CSR continued with Mr. Henry Samuel, Mr. VK Lad and Mr. AD Kulkarni organised a number CSR activities during the last quarter of the Year. They received appreciation from Management of schools and NGOs for their sustained efforts and fruitful contribution. I appreciate their missionary approach and march. The 33rd National Convention on Quality Concepts was very well organised at Varanasi from 27th to 30th December, 2019 at Varanasi, with theme: Quality Concepts for Cultural Breakthrough. Around 1645 teams from different organisations, with delegates 9000 +, attended this prestigious event.

Team Mumbai and Thane continued to be part of National convention with active support as judges and managing the prize distribution. It was a real challenge, this time to simultaneously organise Awards distribution function at two different locations. The way in which we organised and handled this function was appreciated by our President, Executive Director & many Chapter Chairmen. The organisers from RCF Ltd, Trombay,



extended full support in making the prize distribution function successful & flawless well within the time frame. We appreciate & recognize their sincere efforts and Salute to their zeal and enthusiasm!! We place on record our appreciation & sincere thanks for the efforts and contribution in shouldering these responsibilities by each one of us.

It was really a proud moment for all of us since out of the five Best Coordinators nationally felicitated, two were from our Chapter namely Mr. Kuvarsingh Rajput of Adani Electricity Mumbai Division and Mr. Swapnil Ghawade, RCF Trombay. Trishul QC Team from RCF Trombay was also felicitated by awarding Special Award, for their 25-year continuous journey of excellence at the hands of President, Executive Director and other Directors. Hearty congratulations to all of them. It is a great achievement!! Finally, the cherry on the cake was Mumbai Chapter once again was recognised and bestowed second Best Chapter Award of the year 2019. This was possible due to entire team of Mumbai and Thane, our member organisations, life members and above all great support from President, ED, QCFI HQ and our Mumbai office. While I congratulate all these winners, I sincerely put on the record the hard work done by one and all in putting their best to achieve this recognition at National level.

Friends, the year 2020 will be an eventful year, to say the least. As you push forward into the New Year. We have planned few new events such as Six Sigma and Value Engineering Conference, CEOs Meet, Safety Conference in a big way. They will bring resounding success with your unstinting support and cooperation. I conclude, wishing all members of QCFI Pariwar -A Happy, Prosperous and Safe New Year and end up with a small poem by Oscar Wilde on QUALITY.

The only thing that one really knows about human nature is that it changes.

Change is the one quality we can predicate of it.

*The systems that fail are those that rely on
the permanency of human nature, and
not on its growth and development.*

It is only Superficial quality that lasts

- K. B. Bharati

ALL THE BEST!!

Happy Readings

CSR Activity

QCFI Mumbai Chapter provided grocery items to children of COGF – an NGO for upliftment of street children, on 16th November, 2019 at COGC Centre, 5/218, Sector 4, Ramdas Swamy Marg, Airoli, Navi Mumbai. Mr. Henry Samuel, Jt. Secretary, took lead in collecting the grocery items and distributing them to children.



Mr. Henry Samuel distributing grocery items.



GUIDANCE SESSION FOR NCQC 2019 PARTICIPANTS

One day guidance session for Quality Circles and allied concepts was organized by QCFI Mumbai chapter on 23rd October 2019 at Adani Electricity Conference Hall, JVLR, Goregaon (E). 200 delegates from different organizations attended this Session.

The session was conducted by Mr. D.K. Srivastava, Executive Director QCFI.

Mr. JS Malshe, Secretary, QCFI Mumbai Chapter welcomed Mr. DK Srivastava with bouquet. He wrote down queries and questions from participants with regard to evaluation criteria and case study improvement tips and submission process.

Mr. K.B. Bharati, Chairman & Director QCFI also welcomed Mr. DK Srivastava, participants from different organizations and GC members from Mumbai and Thane Chapters. He explained objective for organizing the Guidance Session and urged participants to take advantage of guidance session and improve performance in forthcoming NCQC, scheduled in the month of December 2019.

In first half, Mr. Srivastava explained in detail, evaluation scheme with breakup of marks for Case study, Presentation and Knowledge test. He also provided inputs as “Do's and Don'ts” to score maximum marks, with reference to Problem solving steps, tools & techniques and data collection & analysis. The expectations for Quality Circle, Lean Quality Circle, Five S and other concepts were elaborated. He presented one sample case study from NTPC which has received Gold Award in ICQCC 2018 on “Interruption in Natural Gas supply to Gas Turbine” and explained dos and don'ts.

The second half of the session was in the form of “Question & Answers”. Mr. Srivastava clarified all doubts and queries raised by the participants and noted at the beginning of the Session. The session was very interactive. At the end of the Session, few participants gave their feedback and thanked QCFI Mumbai for organizing the Program and Mr. Srivastava for excellent tips.

Mr. Jayant Malshe, Secretary, Mumbai Chapter proposed vote of thanks to all delegates from organizations, Adani Electricity Management for providing the auditorium, caterers etc. He also thanked office staff - Mr. Jaising Kale, Ms. Pratibha and Mr. Praneet for planning and executing the event. The session was also attended by council members of Mumbai chapter & Thane Sub-chapter: M/s SS Patankar, JS Malshe, VK Lad, AD Kulkarni, Mahesh Bhoir & Mrs. Leena Pai.



Mr. K. B. Bharati introducing the Session



Mr. D. K. Srivastava Delivering Guidance



Mr. J. S. Malshe giving vote of thanks



Audience

NATIONAL CONVENTION ON QUALITY CONCEPTS 2019, VARANASI

This 33rd National Convention on Quality Concepts was organized at Indian Institute of Technology (Banaras Hindu University) Varanasi, from 27th to 30th December 2019, in association with The Theme was "Quality Concepts for Cultural Break through" 1645 teams, with more 9000 delegates, from different organizations across the country, presented their case studies. Host : QCFI Varanasi Chapter

Inaugural Function

The function started with March past from Swatantra Bhavan to Main Pandal. Some Directors, Chairmen and GC members from different Chapters joined this March past.



After Ganesh Vandana, Chief Guest, Dr. PK Jain, IIT-BHU, Varanasi, Mr. VK Panijar, DRM, NE-Railway, Varanasi, Mr. Satish Kalokhe, President, Dr. Ashok Rai, Vice President & Chairman, Varanasi Chapter, Directors & Mr. DK Srivastava lighted the lamp as a mark of inauguration of the Convention. This was followed by Quality Songs and dances by Students.

Dr. Ashok Rai, Director & Chairman, Varanasi Chapter welcomed the Chief Guest, Directors, Invitees, Chairmen of Chapters, GC members, judges and teams from organizations, across the country. He thanked BHU Management for providing grand venue and Institute rooms for presentations. Dr. Ashok Mittal, Emeritus President, QCFI also delivered welcomed speech. He said people practicing quality in their lives can change the Nation.

Mr. DK Srivastava, Executive Director, QCFI also welcomed the Chief Guest, Board Members, GC Members & Delegates. He briefed the audience about the three Convention schedule and presented Chapter Activity Report 2018-2019. He also briefed them about two events lined up i.e. speeches by eminent personalities and Refresher Program for participating teams.

Mr. Satish Kalokhe, President, QCFI also welcome Chief Guest and other dignitaries. He urged QC Teams to make at least one member as a membership drive program. He requested delegates to interact with teams from various organizations during the three-day Convention. He wished them Happy New Year 2020. This was followed by release of new version of Kaizen Book, published by QCFI HQ & National Awards for PSUs, Private Sector organizations and MSME who received JUSE Certification, through QCFI. Quality Leadership Awards were also announced on this occasion.

Dr. PK Jain, Chief Guest, delivered very motivating and knowledge sharing speech. He said "Quality means Simplicity and we need to practice it". Quality in life is very important and we should have quality experience in life. He further urged audience to follow standard process in education to build character. He further said we should have SOP (Standard Operating Procedures) in areas and these SOPs should be



implemented in all Universities. Mr. VK Panijar Guest Honor, appreciated the way a huge function was organized.

Knowledge Test & Quiz competition

These were conducted on 28th and 29th December, 2019. Before the knowledge test, a refresher program was conducted by Mr. Srivastava to help the participants to better in the Knowledge Test.

Chapters Meet

The Chapter Meet was organized on 27th December, 2019 in the Hall of Swatantra Bhavan. Mr. SJ Kalokhe, Dr. Ashok Rai, Mr. DK Srivastava welcomed the Chapter GC Chairmen and GC members. Mr. Kalokhe made presentation on different dashboard criteria and Performance of Chapters vis a vis marks received by them. Best Chapter Awards, Highest Publication awards, Highest participation (CCQCs), Highest membership awards were also announced on this occasion. Pune Chapter received the Best Chapter Award in the 'A' Category and Mumbai Chapter received Second Best Chapter Award in the 'A' Category. Mumbai Chapter also topped list of Social Support Winners.

Prize Distribution Function



Mumbai Chapter successfully conducted Prize Distribution function well in a given time. Mr. SS Patankar, Mr. JS Malshe, Mr. VK Lad, Mr. Henry Samuel and Mr. AD Kulkarni (all from Mumbai Chapter) announced the results and managed the overall award distribution function, under the leadership of Mr. KB Bharati, Chairman, Mumbai Chapter. The way in which we organised and handled this function was appreciated by many Chapter Chairmen, our President & Executive Director.

The organizers from RCF Ltd, Trombay extended full support in making the prize distribution function successfully & flawlessly well within the time frame. Mrs. Leena Rai, Mr. RS Potdar, Mr. Mahesh Bhoir, Mr. SR Pandey and Mr. Arun Tathare who were judges, supported QCFI Mumbai Team during Prize Distribution Award function. We appreciate & recognize their sincere efforts and Salute to their zeal and enthusiasm!!

Valedictory function

Mr. SJ Kalokhe, Dr. Ashok Mittal, Dr. Ashok Rai & Mr. DK Srivastava all thanked organisations for sending their teams. They said, we get opportunities to excel, share knowledge achieved and present our case studies. We also learn new things in such conventions". On this occasion, appreciation awards were conferred to representatives of sponsors and vendors. This was followed by handing over of QCFI Flag to Coimbatore Chapter Team for organizing NCQC 2020.

Ms. Pratiksha, Mr. Suresh and Mr. Khan compered the inaugural and valedictory proceedings with professional alacrity and quality quotes.



Second Best Chapter Award to Mumbai Chapter

NCQC 2019 Participation Statistics, at a glance

Total organisations	505
Total Teams	1645
Total delegates	9000

Award Statistics, At a Glance

Par Excellence	686
Excellence	784
Distinguished	154
Meritorious	21
Total	1645

DISHA PROGRAM ON “UNFOLDING SUCCESS”

Fifth Disha Program was conducted on 23rd November, 2019 by Mr. Sapan Bardhan, GC Member on “Unfolding Success”. Mr. KB Bharati, Chairman, QCFI Mumbai Chapter welcomed Mr. Sapan Bardhan with bouquet. He also welcomed all the participants and handed over session to Mr. Bardhan. The presentation centred on success Mantras like “Kam Bolo, Mitha Bolo, Sach Bolo and Dhire Bolo:”. He enriched audience with tips on culture building and adapting to better time management and communication tools. Keep smiling helps lead a divine life. The audience responded with positive note with thunderous applause. The program ended with meditation and musical exercises. Mr. Henry Samuel, Jt. Secretary, and his team coordinated the entire program. Mr. Arun Tathare, GC member, proposed vote of thanks to all participants, GC members from Mumbai and Thane.



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Mr. Sapan Bardhan

सामाजिक बांधिलकी उपक्रम CSR Activity

ऑक्टोबर ते डिसेंबर या तिमाहीच्या कालावधीत आदर्श शाळा योजनेच्या अंतर्गत विद्यार्थ्यांसाठी अनेक उपक्रम राबविण्यात आले. ९ वी आणि १० वीच्या विद्यार्थ्यांसाठी आणि शिक्षकांसाठी प्रबोधनाचा कार्यक्रम, ५ वी आणि ८ वी च्या विद्यार्थ्यांसाठी शिष्यवृत्ती मार्गदर्शनाचे विशेष वर्ग, दहावीच्या विद्यार्थ्यांसाठी गणित, शास्त्र, इंग्रजी व मराठी विषयाचे मार्गदर्शन त्याचप्रमाणे, संगणक संच प्रदान इ. उपक्रम राबविण्यात आले.

ऑक्टोबर महिन्यात जनता हायस्कूल नवापूर आणि सेवाश्रम हायस्कूल मुरबे या शाळांना संगणकाचा प्रत्येकी एक संच समारंभपूर्वक प्रदान करण्यात आले. याप्रसंगी, लायन्स क्लब ऑफ तारापूरच्या अध्यक्षा सौ. उषा शहा, डॉ. सूर्यकांत संखे, डॉ. रत्नाकर माने तसेच कोकियो कॅम्प्लिन कंपनीचे महाव्यवस्थापक अजित राणे व सौ. माधुरी वर्तक आदी मान्यवर उपस्थित होते. डिजिटल युगात संगणक वापराची सखोल माहिती विद्यार्थ्यांना असणे ही गरज लक्षात घेऊन संगणक प्रदान करण्यात आले असल्याचे मत मान्यवरांनी आपल्या विचारांद्वारे व्यक्त केले. संगणक संच पुरविल्याबद्दल शाळांनी आभार व्यक्त केले. या सुविधेचा जास्तीत जास्त विद्यार्थ्यांना लाभ देण्यात येईल असे शाळांच्या वतीने सांगण्यात आले.



दरम्यान, सामाजिक कार्यकर्ते व मार्गदर्शक श्री. भाई उपाले यांचे प्रबोधनात्मक व्याख्यान दोन शाळांमधून आयोजित करण्यात आले. सेवाश्रम हायस्कूल, मुरबे व जनता हायस्कूल, नवापूर येथे आयोजित केलेल्या मार्गदर्शनाचा लाभ ३२२ विद्यार्थ्यांसह शिक्षकांनीही घेतला. दैनंदिन जीवनात प्रत्येकाच्या वागण्या-बोलण्याबद्दल श्री. उपाले यांनी आपले विचार मांडले. सकारात्मक विचारसरणी सबळ देणारी मत त्यांनी आपल्या व्याख्यानातून विद्यार्थ्यांसमोर मांडली. एक वेगळा मार्गदर्शनपर कार्यक्रम शिक्षकांसह विद्यार्थ्यांनीही अनुभवला.



या तिमाहीत ५ वी आणि ८ वी च्या विद्यार्थ्यांसाठी शिष्यवृत्ती परीक्षेच्या मार्गदर्शनाचे विशेष वर्ग तज्ञ मार्गदर्शक श्री. विनय वर्तक यांच्या मार्गदर्शनाखाली आयोजित करण्यात आले होते. शाळेला सुट्टी असलेल्या दिवशी आयोजित न करता शाळेच्या वेळेत हे वर्ग आयोजित केल्यामुळे मोठ्या प्रमाणात विद्यार्थ्यांना सामावून घेण्यात आले. आदर्श शाळा योजनेत सहभागी असलेल्या शाळेतील दोन्ही वर्गात अनुक्रमे १३२ व १५४ विद्यार्थ्यांनी या मौलिक मार्गदर्शनाचा लाभ घेतला. उपस्थित शिक्षक आणि पालकांनीही या विशेष मार्गदर्शन वर्गाचा लाभ निश्चित होईल असे अभिप्राय दिले.

दहावीच्या विद्यार्थ्यांसाठी गणित व शास्त्रविषयांचे मार्गदर्शन सुपरिचित तज्ञ श्री. संदीप गीध यांना आमंत्रित करण्यात आले होते. दोन सत्रात आयोजित करण्यात आलेल्या या मार्गदर्शनाचे पहिले सत्र टीमा हॉलच्या मोकळ्या जागेत संपन्न झाले. योजनेत सहभागी शाळांतील सुमारे ४८२ विद्यार्थ्यांनी लाभ घेतला. तर, नूतन विद्यालय, उमरोळी येथे आयोजित दुपारच्या सत्रात २३४ विद्यार्थ्यांनी लाभ घेतला. या दोन्ही कार्यक्रमांना शाळांचे शिक्षकही उपस्थित होते. महाराष्ट्र शिक्षण मंडळाच्या दहावीच्या परीक्षेत गुणांची टक्केवारी वाढविण्यास या मार्गदर्शनाचा नक्कीच लाभ होईल, असा विश्वास विद्यार्थ्यांनी व्यक्त केला.

इंग्रजी विषयाच्या मार्गदर्शनासाठी श्री. सचिन म्हात्रे या तज्ञ मार्गदर्शकांना आमंत्रित करण्यात आले होते. २० डिसेंबर रोजी टीमा हॉल आणि नूतन विद्यालय, उमरोळी अशा दोन सत्रांत आयोजित केलेल्या मार्गदर्शनपर वर्गाचा लाभ ७२१ विद्यार्थ्यांनी घेतला.

त्याचप्रमाणे, मराठी विषयाच्या मार्गदर्शनासाठी श्री. गणेश आचवल यांचे विशेष मार्गदर्शन वर्ग आयोजित करण्यात आले होते. टीमा हॉल, तारापूर आणि स. तु. कदम विद्यालय, पालघर येथे आयोजित केलेल्या दोन मार्गदर्शनपर वर्गांचा लाभ ८१२ विद्यार्थ्यांनी घेतला. बोर्डाच्या परीक्षेत गुणांची टक्केवारी वाढण्यास मदत होईल, असे शिक्षक आणि विद्यार्थ्यांनी आपले अभिप्राय दिले.

टीमा हॉलच्या व्यवस्थापनाने उपक्रम राबविण्यास विनामूल्य जागा उपलब्ध करून दिल्यामुळे, जास्तीत जास्त विद्यार्थ्यांना या उपक्रमाचा लाभ घेता आला. टीमाच्या व्यवस्थापनाने सहकार्य दिल्याबद्दल आयोजकांनी त्यांचे आभार मानले. हे सर्व उपक्रम यशस्वी होण्यासाठी कोकियो कॅम्पलिनचे महाव्यवस्थापक अजित राणे, व्यवस्थापक सौ. माधुरी वर्तक, क्वॉलिटी सर्कल फोरम ऑफ इंडिया, मुंबई विभागाचे विजय लाड व अरविंद कुलकर्णी तसेच, लायन्स क्लब तारापूरच्या अध्यक्षा सौ. उषा शहा, डॉ. सूर्यकांत संखे, डॉ. रत्नाकर माने आदींनी विशेष परीश्रम घेतले.



शिष्यवृत्ती परीक्षेचे
मार्गदर्शक श्री. विनय वर्तक



गणित व शास्त्रविषयांचे मार्गदर्शक
सुपरिचित तज्ञ श्री. संदीप गीध



इंग्रजी विषयाच्या मार्गदर्शनासाठी
श्री. सचिन म्हात्रे



मराठी विषयाच्या मार्गदर्शनासाठी
श्री. गणेश आचवल

THANE DIST SUB CHAPTER ACTIVITIES

Swavalambam Foundation, a Non government Organisation works to bring together ladies who want to stand on their own and lead independent lives with a step forward of "Mulgi Shikli, Pragati Jhali". Swavalamban organised a four day program "Women Empowerment by Business Development & Being Independent", on 26th November, 2019 at Vanita Samaj Hall, Dadar.



The four day program consisted of exhibition cum sale of quality items manufactured by ladies in more than 250 stalls. Mrs. Leena Pai, Chairperson, Mr. Mahesh Bhoir, Secretary, Mr. Kishor Kamat, Jt. Secretary (all Thane Dist. Sub Chapter) and Mr. Henry Samuel, Jt. Secretary of Mumbai chapter graced the Program and gave away some of the prestigious awards and motivated women who were aspiring to excel in their lives.



"MIND YOUR MIND" session
at Parle, Nasik.

Nearly 50 employees attended each session. Two days, two sessions were taken. 100 employees participated.



"MIND YOUR MIND"
(TPM OF MIND) Session taken
at FOGLA,
Pharmaceutical Industry in
Ambernath, Dist Thane. Their
senior person Mr. Sarad Gupta
also participated



Mrs. Vinaya (Leena) Pai
awarded by Swavalamban
foundation as 'Tejasvita'.
QCFI Mumbai & Thane chapter
were also a part of the function
at Dadar, Vanita Samaj Hall.

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