

## A Quarterly Bulletin of Quality Circle Forum of India - Mumbai Chapter

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### From the Desk of Chairman

At the outset, I take opportunity to wish all members and their families, a Happy, Prosperous, healthy and Safe New Year 2021.

Friends, year 2020 one of the worst years on record has come to close. The economy of the most of the countries including those most developed ones is worst hit due recession mainly due to series of lockdowns forced by the deadly pandemic COVID-19. This pandemic has created lot of stress and pressure within global economy and has tremendously increased the global competition. Added to this increasing unemployment will impose more pressure on people. The International labour Organization estimates that 195 million full time workers will lose their jobs worldwide this year. Therefore, employees need to learn more skills that increase their employability in the digital space. In this regard, HR managers should elaborate strategies enabling employees to use advance technologies as well as update their digital skills. Here possibly QCFC can join hand with HR professionals and work out plan for upgrading the skill level.

The organizations are making lot of adjustments to their business plans and way of new normal working post COVID -19. The things are back on recovery track. Demands are increasing. The economy is showing signs of revival, prospect of an effective vaccine against COVID-19 offers great hope and most importantly, we have learnt what really matters for all of us – health, family, friends and the kindness of strangers. With this positive view in mind, let us hope that in 2021, we will have left the nightmare of COVID-19 behind and learnt to live with a better “New normal”.

34th National Convention on Quality Concepts – NCQC -2020 was organized virtually. We congratulate Team HQ under the leadership of our President Shri Satish Kalokhe and ED Shri D K Srivastava for successfully organizing this unique virtual convention. Though it was virtual, but no activities/ events were compromised during the convention. This was inaugurated by Mr. Anil Sardana, MD & CEO, Adani Transmission Ltd. & Adani Power Ltd. 1648 teams presented their case studies. The response was overwhelming and some of the organization wants to send more teams which they could not do due to COVID problems. To satisfy these organizations HQ is planning for a **Supplementary NCQC in February 2021**.

Here, I am incredibly happy to share with you that once again Team Mumbai and Thane subchapter won the **Best Chapter Award for the Year 2019-20** at National level.

I believe this is the result of our team efforts where everyone contributed to their best possible way. Congratulation to all our Governing Council, Institutional, life





members of both Mumbai Chapter & Thane sub chapter and our all-office staff. I always feel proud to be associated with you all. Well Done!!!

As the dawn of 2021 opens doors, our hearts and minds are once again set for achieving the goals and dreams which we were unable to accomplish in the last year. Thanks to united efforts of World Health Organization specialists to combat this deadly menace with four principles –Prudent action, Immediate response, Advance Deployment of resources and Openness and Transparency. These strategies helped contain the virus to a large extent.

Indeed, the Post COVID-19 world specially industries is going to be different, difficult, interesting and of course challenging. We all will have to face it with smiling face. I have no doubt India and the world will achieve faster progress, greater prosperity and a new quality of development post the COVID-19 crisis.

Happy reading!! All the Best & good Luck!!!

Stay safe and stay with QCFI

**- K. B. Bharati**  
Chairman & Director, QCFI

## **34TH ANNUAL GENERAL MEETING OF QCFI MUMBAI CHAPTER FOR THE YEAR 2019-2020**

QCFI Mumbai Chapter organised its 34th Annual General Meeting virtually on 26th November, 2020.

Mr. M B Bharati, Chairman & Director, QCFI welcomed the participants and briefed them about events and activities organised during the year 2019-2020 such as CCQC 2019, Guidance session for NCQC participants, winning 2nd Best Chapter Award in NCQC 2020, CSR activities as part of Ideal School Project and organised by our Governing Council Members, webinars by Mumbai Chapter and QCFI HQ and Retreat of Mumbai and Thane Dist. Sub Chapters.

Mr. Jayant Malshe, Secretary, presented Annual Report of the Chapter for the year 2019-2020. The same was unanimously adopted and approved by the members. Treasurer, Mr. G.B. Thatte, presented highlights of Balance Sheet, Income & Expenditure Statements for the year 2019-2020 and answered queries by the members. The same were unanimously adopted and approved by the members.

Mr. V K Lad, Governing Council member, displayed glimpses of all the events and activities mentioned in the annual report 2019-2020 and also anchored entire proceedings of the AGM.

Members participated in the open house discussion. The queries asked by the members were addressed by Chairman, Secretary and Treasurer.

Mr. S.S. Patankar, Vice Chairman, proposed vote of thanks to Senior company representatives, QCFI HQ officials for their continued support, participants, Governing Council members of Mumbai and Thane Dist. Sub Chapters and Mumbai Chapter office staff for necessary AGM arrangements, paper work and documentation.

The AGM ended after National Anthem.



## 34<sup>TH</sup> NATIONAL CONVENTION ON QUALITY CONCEPTS-2020

The 34th National Convention on Quality Concepts was organised virtually on 27th December, 2020. This year's Theme for the Convention was "Self Reliant India through Quality Concepts". The theme was rightly chosen to meet the challenges and to uncover opportunities to enable the resurgence and resumption of economic activities. 1648 teams presented their case studies (634 OCs, 1014QCs) participated in the Convention, with 409 organisations participating in this prestigious Convention. Around 700 individuals participated in the Poster, Poem, Slogan and Essay Competition. 169 Teams also participated in Quiz contest, Skit competition, model presentations and talent in cultural programs.

At the beginning, Two minute condolence was observed for QCFI functionaries who left for heavenly abode during last year. They were Mr. B. Subramaniam, Mr. BN Saxena, Mr. B. Balakrishnan, Dr. S K Agarwal, Mr. P K Saha, Mr. S C Dey and Mr. T K Datta Gupta. The homage scripted "how long a person lives, but how deep that life is". With deep heart, QCFI Pariwar remembered this Quality Fraternity. Mr. D K Srivastava, Executive Director, spoke high about their contribution to Quality Movement in India and in building images of Chapters.



B SUBRAMANIAM



B N SAXENA



B BALAKRISHNAN



DR S KP AGARWAL



P K SAHA



S C DEY



T.K. DATTA GUPTA

Mr. Srivastava said Covid 19 gave us an opportunity to think in a different way and we succeeded in organizing virtual CCQCs and NCQC. He also presented information about QCFI as an organization, yearly activities and events, various new initiatives, association with JUSE, Study tours, ICQCC 2020 conducted at Bangladesh with glimpses, and ICQCC 2021 planned in India. He thanked all organizations for participating and making the convention a grand success. Mr. Srivastava announced that Supplementary Convention (NCQC-S-2021) for teams which could not participate in NCQC 2020 due to Covid19 will be organised on 16th February 2021. This is a golden opportunity to participate in this NCQC-S-2020 and also in ICQCC 2021, to be organised in India.



The Convention commenced with Ganesh Vandana, presenting a dance by girls from schools. This was followed by playing of violin by Masters Guru Charan and Nipun Guru. Dr. Ashok Rai, Vice President, QCFI, welcomed the Chief Guest, President, QCFI, Directors, teams from across the country and Press and Media representatives. He said, due to Covid 19, training programs, workshops and seminars were conducted by HQ and other Chapters virtually, including CCQCs by all Chapters. He mentioned that ICQCC 2021 will be organised in Hyderabad and this is an excellent opportunity for organizations to participate in this international level Convention. In the end, he appreciated contribution by HQ staff, and officials for organizing and making the event a grand success.



Dr. Ashok Rai, Vice President, QCFI, welcomed the audience



Mr. D K Srivastava Executive Director about NCQC - 2020



Mr. Anil Sardana, CEO & MD, Adani Transmission Ltd & Adani Power Ltd. addressing the audience

The Convention was inaugurated by Mr. Anil Sardana, CEO & MD, Adani Transmission Ltd. & Adani Power Ltd. In his brief speech, Mr. Sardana complimented QCFI for organizing such a grand event despite Covid 19 pandemic. Covid 19 impacted level of quality of life and our movement was restricted. Quality has become an integral part in the lives of individuals and our responsibility is to multiply their expectations with quality product, service and delivery. He mentioned quality has different dimensions. It is not just in manufacturing but in creating a Brand of the product and service. He wished all the participating teams and delegates in other competitions All the Best. On this occasion, a book “DKS Model of Simplified TPM” was released at the hands of Mrs. Shubha Kalokhe



Launching of Book  
DKS model of Simplifying TPM  
By Mrs. Shubha Kalokhe



Mr. Satish Kalokhe  
President, QCFI  
addressing the audience



Live Quiz Competition held and conducted by  
ED Mr. D K Srivastava & QCFI HQ Team

Mr. S J Kalokhe, President, QCFI delivered presidential speech. He said the Book is a guide for all other concepts such as Kaizen, Poka Yoke, TPM, SMED, Six Sigma. QC is a wonderful concept useful in any organization. Quality is not only a product quality but an entire spectrum of human being. He urged CEOs of the participating organizations to encourage their employees to imbibe quality in their work and life. He said, NCQC is like any other festival where participants share their experiences with other colleagues. He thanked all the participating organizations for tremendous response. Mr. D K Srivastava and Mr. Shailendra Kumar, authors of the Book, have integrated all these quality concepts through their experiences. He announced various Chapter Awards and congratulated Award winning chapters, participating teams and delegates.



## MUMBAI CHAPTER RECEIVED THE BEST CHAPTER AWARD FOR THE YEAR 2019-2020.

Second Best Chapter Award was conferred on Vadodara Chapter. The inaugural function was followed by Quiz contest, Skit completion and Knowledge test. Mr. R. Srinivasan, Director, proposed vote of thanks to Chief Guest, President, QCFI, All Directors, Chairmen and Secretaries, GC members of all Chapters, Media and Press for their support and contribution in making the NCQC 2020 a grand success. Mr. Vijay Krishna and Ms. Pratiksha Srivastava compered proceedings of the NCQC 2020 inaugural function.

### MUMBAI & THANE DISTRICT SUB CHAPTERS WIN BEST CHAPTER AWARD 2019-2020



We are incredibly happy to share with you that once again Team Mumbai and Thane sub chapter have won the Best Chapter Award for the year 2019-2020 at National Convention of Quality Concepts – 2020.

WE believe this is the result of our team efforts where everyone contributed to their best possible way. Congratulation to all our Governing Council, Institutional, life members of both Mumbai Chapter & Thane sub chapter and our all-office staff. We always feel proud to be associated with you all. Well Done!!!

## CSR ACTIVITIES CARRIED OUT DURING OCTOBER TO DECEMBER 2020 BY QCFI LIFE MEMBERS



Henry Samuel, Jt. Sec. QCFI, Mumbai Chapter along with Smt. Vaishali Kamble, Secretary, Sai Education Trust, and with help from QCFI life members organized the programme.

Medical camp for pregnant ladies was organised on 12th October, 2020 at Sai Education Trust, Cheeta Camp, Mumbai. It is difficult to organise doctor's consultation, check up and follow up for especially pregnant ladies and was also risky during the lockdown period. Thus, free medical camp

organised for expecting mothers and old infants. Around 36 mothers were highly benefited with this free guidance, counseling, check up and provision of medicines and food supplements. The most important aspect was the personal touch, care and guidance that Anganwadi and Sevika teachers gave and will continue to provide to these months. It's services to God's substitute on earth, MOTHERS.



**A Programme on “Teaching simple exercises for maintaining good health” was organised between 13th and 17th October, 2020 at Collectors colony, Chembur.**

During lockdown online classes were held to cope with their academic studies but physical exercise was missing among children. Realizing this need exercise classes were held for 5 days by some voluntary PT teachers. Children were asked to continue the same at their home to maintain body flexibility and good health. Henry Samuel, Jt. Sec. QCFI, Mumbai Chapter along with local PT teachers and with help from QCFI life members organized the programme.



**A programme for Helping old age hawkers was organised on 18th Oct 2020 at Sion Trombay Road, Chembur, Mumbai.**



It was observed that there were some old age hawkers who sold odd items on the road and earned their living. They were forced to do such work due to the financial situations to support their families. Talking to them, helping them and making them happy became our mission for the day on one of the Sunday. Even some of the local youngsters joined in the noble cause and the day was spent usefully which cannot be forgotten. Henry Samuel, Jt. Sec. QCFI, Mumbai Chapter along with some local youngsters with help from QCFI life members carried it out with enthusiasm.

**A Programme on Awareness on educating and protecting girl child was organised on 25th and 26th Oct 2020 at Construction site, Maharashtra Nagar, Chembur.**

Gender inequality is more prominent among the lower class of society. Unfortunately, this starts at a very young stage and children have to face the burns right from a tender age. Two- day session was held in which the parents were counseled on the 1st day and the children were explained on the next day. All parents were able to attend and appreciate on the 1st day being a Sunday. The importance of educating a girl child and protecting them from specially sexual abuse was the main aim of these sessions. Henry Samuel, Jt. Sec. QCFI, Mumbai Chapter along with social counselor and with help from QCFI life members organized the programme.



**Quality Circle Forum of India, Mumbai Chapter wishes you all**



**Happy New Year  
2021**







**A Programme on Provision of Sanitary pads and explaining their importance was organised from 27th to 31st Oct 2020 at Slums along Govandi Station Road, Chembur.**

As girls enter the adolescent age it is necessary to teach them of personal hygiene and the use of proper sanitary pads. Five centers in different slum areas were selected for each day to gather such children and explain to them of this important need. For this a social counselor, Smt. Vaishali

Kamble volunteered and taught them in a friendly manner. These children were also provided with free sanitary pads for use. Henry Samuel, Jt. Sec. QCFI, Mumbai Chapter along with some local donors with help from QCFI life members organized the programme.

**Programme on Donation to village school for upliftment was organised on 17th November, 2020 at Jilha Parishad School, Kankavli, Sindhudurg Dist.**

It is necessary that even village schools make progress with enough staff and infrastructure. Villagers and farmers have been most affected by the pandemic lockdown and help to they are in need of such help. Looking at the condition Shri. S. S. Patankar, Vice Chairman, QCFI Mumbai Chapter visited such a school in village and gave a donation of Rs. 11,000 for upliftment of the school.



**A Programme: Sanvidhan din celebration was organised on 27th Nov 2020 at Sai Education Trust, Cheeta Camp, Chembur.**

'Sanvidan Din' was celebrated to bring about its importance and awareness among the people. Local ladies and teachers participated in the programe and took an oath to understand the constitution and support the country in all possible ways. Henry Samuel, Jt. Sec. QCFI, Mumbai Chapter along with members of CST (NGO) and with help from QCFI life members organized the programme.

**A Programme: Training ladies for stitching of face mask was organised from 1st to 15th Dec 2020 at COFG Centre, 5/218, Sector 4, Ramdas Swamy Marg, Airoli, Navi Mumbai.**

Activity: World Aids day was organized for awareness of Aids. But at the same time it was realized that the awareness of Covid and its effects had to be brought in the society. In this attempt the teachers of stitching class with the leadership of Smt. Vaishali Kamble and Smt. Sudha Benjamin, Social worker volunteered to teach ladies to stitch face mask. The masks stitched in the next 15 days were then distributed free among the children and ladies of the slum area nearby. Mrs. Leena Pai (Chairman, QCFI TSC), Mr. Mahesh Bhoir (Secretary, QCFI TSC), along with few QCFI life members organized the program effectively.





## THANE DISTRICT SUB CHAPTER ACTIVITIES

5th Nov 2020, QC Training at JSW, Tarapur

An In-House training program was arranged on, "Training on Tools & Techniques" by M/s. JSW Tarapur. Plant head Mr. Atul Tayade, Mr. Sharma and 35 participants, including HODs attended the program. The program was conducted in well-organized fashion, with all precautions and procedures of Covid-19, New-Normal!



## THANE DISTRICT SUB CHAPTER ACTIVITIES

30TH NOV 2020, ON-LINE WEBINAR FOR GODREJ INDUSTRIES LTD, AMBERNATH

A webinar was organized by GODREJ on, "5S-Awareness" for HODs and related employees. GM. Mr. S. Kumar has extended good support to arrange this training virtually. Co-coordinator Mrs. Aditi Jadhav, organized the program online. There were 30+ participants from different departments of Godrej Company throughout India.

## 2ND JAN 2021, "TPM OF MIND" AT GALA PRECISION ENG. P.L. WADA

New year was celebrated in educational way by M/s. Gala Precision Engg. Wada, by arranging training on, TPM of Mind, to relieve stress created by Covid-19 atmosphere!

Mr. Vinod Bhingarde from GALA, our co-opted GC Member, took an initiative to organize this in-house training on this innovative topic. Coordinator, Miss. Smruti Zende, organized the program in very descent way. There were 35 participants from HOD & Staff.



### RENEWAL OF QCFI ANNUAL SUBSCRIPTION

Organisations are requested to renew their annual subscription to QCFI before March 2021. For more details, you can contact QCFI Mumbai chapteroffice on phone No. 022-2847 0479 or to Mr. Jaising Kale, Office Administrator on phone 8108119017.

You can also contact QCFI Head Quarters on Phone Nos. 040-66316744/66311168, email: qcfihq@qcfi.in

### Forthcoming Events

- 1.CCQC-S- 2020, NCQC-S-2020 (Supplementary) January/February2021
2. Kaizen Competition
- 3.35th AGM of QCFI Mumbai Chapter
- 4.CCQC, September 2021
- 5.ICQCC 2021, Hyderabad
- 6.NCQC 2021, Coimbtore

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# Hearty Congratulations

## MUMBAI & THANE DISTRICT SUB CHAPTERS

for winning

# “Best Chapter Award”

for 2020



- |     |  |           |   |   |
|-----|--|-----------|---|---|
| 1   | ICQCC – 2002                           | Lucknow   | - | Best Chapter Award Category A                     |
| 2   | NCQC – 2008                            | Vadodara  | - | Best Chapter Award Category A                     |
| 3   | ICQCC – 2010                           | Hyderabad | - | Best Supportive Chapter Award                     |
| 4   | NCQC – 2011                            | Hydrabad  | - | Membership Growth Award                           |
| 5   | NCQC – 2012                            |           |   | Best Chapter Award Category A                     |
| 6   | NCQC – 2013                            | Kolkata   | - | Chapter Best Newsletter Award                     |
| 7   | NCQC – 2014                            | Pune      | - | 2nd Best Chapter Award Category A                 |
| 8   | NCQC – 2014                            | Pune      | - | Award for Promotional Programmes                  |
| 9.  | National Conclave on 5S Madurai - 2014 |           |   | 2nd Best Chapter for Propagation of 5S Programmes |
| 10. | NCQC – 2015                            | Chennai   | - | 2nd Best Chapter Award Category A                 |
| 11. | NCQC – 2016                            | Raipur    | - | Best Chapter Award Category A                     |
| 12. | NCQC – 2017                            | Mysuru    | - | Best Chapter Award Category A                     |
| 12. | NCQC – 2018                            | Gwalior   | - | Appreciation Award                                |
| 14. | NCQC – 2019                            | Varanasi  | - | 2nd Best Chapter Award Category A                 |
| 15. | NCQC – 2020                            | Hyderabad |   | Hyderabad (Virtual) Best Chapter Award Category A |